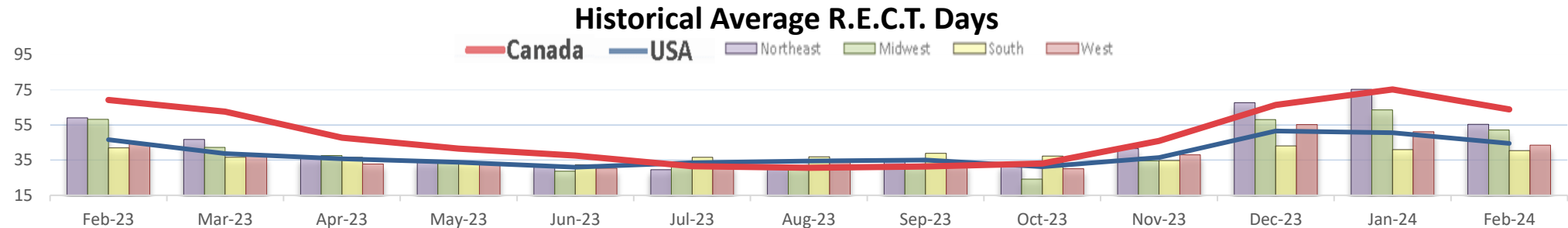
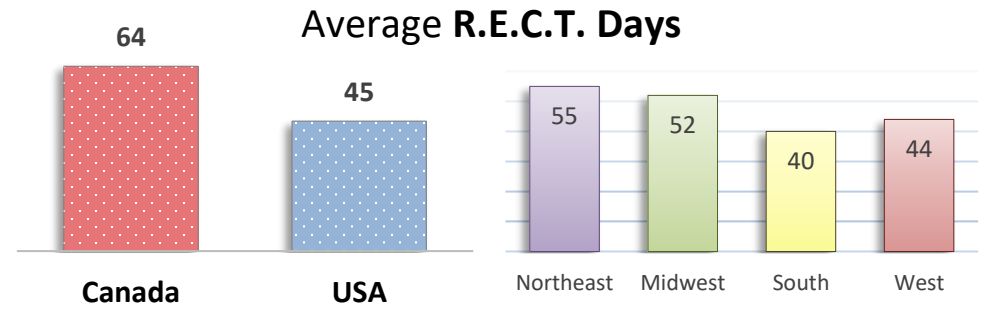


REPAIR EVENT CYCLE TIME (R.E.C.T.)



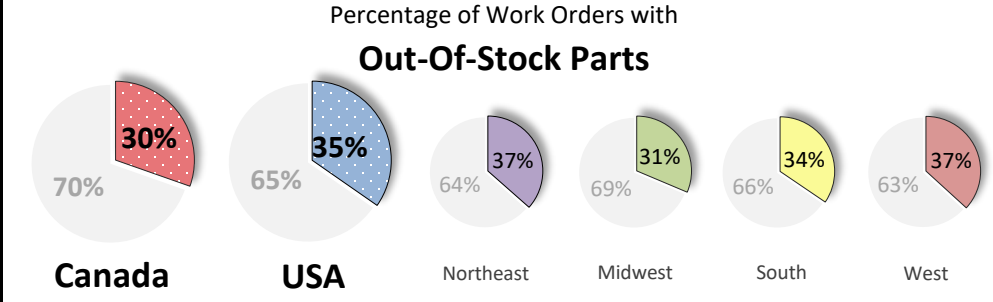
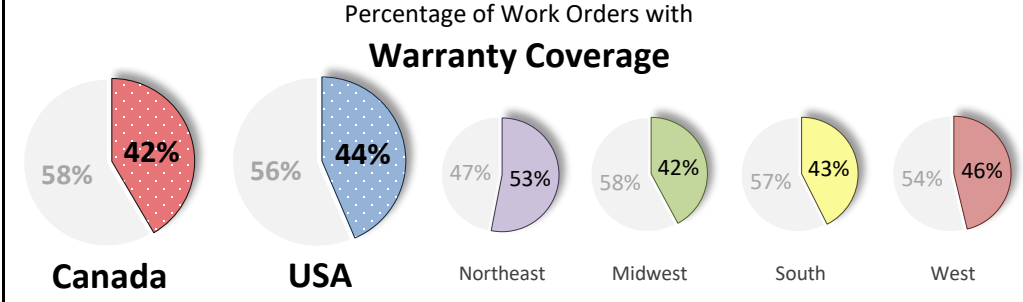
RV DASHBOARD - February 2024

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	64	45	55	52	40	44
Median R.E.C.T. Days	21	16	19	16	15	16
25% Waited Over	112	59	84	80	50	59
Total Dealerships	84	375	45	75	161	94
Work Orders Reviewed ¹	2,581	24,554	2,600	3,540	11,866	6,548



Average R.E.C.T. Days based on BILLING TYPE						
	Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	77	60	71	72	54	59
No Coverage	55	32	37	38	31	31
Start Days	23	11	16	15	10	10
Job Days	23	18	20	19	16	20
Delivery Days	12	11	14	15	9	10

Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West
Out-Of-Stock	112	75	88	83	70	76
In Stock ²	43	28	37	38	25	25
Identification Days	48	36	42	42	32	37
Lead Time Days	32	21	24	23	19	21
Repair Wait Days	33	17	18	19	16	17



¹ - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. ² - In stock or no part needed