

Employee Training

1. What type of Rental Business do you have?

General Rental: 62% (10 responses)

Party Rental: 19% (3 responses)

Both: 19% (3 responses)

2. Which of the following subjects would be of interest to you and your team members?

	Yes	No
Phone Etiquette	92% (12 responses)	8% (1 response)
Trailer Hook Up	50% (6 responses)	50% (6 responses)
Basic Greasing of Equipment	67% (8 responses)	33% (4 responses)
Customer Servicer Overview	100% (14 responses)	0% (0 responses)
Sno Cone, Popcorn, and Cotton Candy Machine Cleaning and Sanitizing Procedures	17% (2 responses)	83% (10 responses)
Dance Floor Maintenance	33% (4 responses)	67% (8 responses)
Scissor Lift Maintenance	77% (10 responses)	23% (3 responses)
Boom Lift Walk Around	82% (9 responses)	18% (2 responses)
Proper Lifting	100% (12 responses)	0% (0 responses)
Truck Loading and Tie Down	93% (14 responses)	67% (1 response)
Other (specify in comment)	25% (1 response)	75% (3 responses)

Additional comment: How to review a COI.

3. Best ways to train:

	1 Hour	2 Hours	All Day	Written material/handouts
In person	64% (7 responses)	18% (2 responses)	0% (0 responses)	36% (4 responses)
On-line training	85% (11 responses)	8% (1 response)	0% (0 responses)	62% (8 responses)

Additional comment: Actually, a half hour online video would be perfect!

4. What would you be willing to pay for this service?

	Yes	No
Flat Rate per Company	85% (11 responses)	15% (2 responses)
Per Individual	80% (8 responses)	20% (2 responses)
Not willing to pay for service	14% (1 response)	86% (6 responses)

Additional comments:

- Tier pricing: 1-3 people = \$300, 4-6 people = \$500, etc.
- Yes, if the fee is very minimal and flat rate.

5. Are training certificates important?

Yes: 62.5% (10 responses)

No: 37.5% (6 responses)

Additional comment: Not in the areas of training that were listed in #2.

6. Survey Ideas

- Repealing the minimum wage.