



Ontario One Call

Attention System Users

Effective **March 28, 2019**, Ontario One Call will be introducing new tools to the map selection created within the Locate Request on the Web Portal.

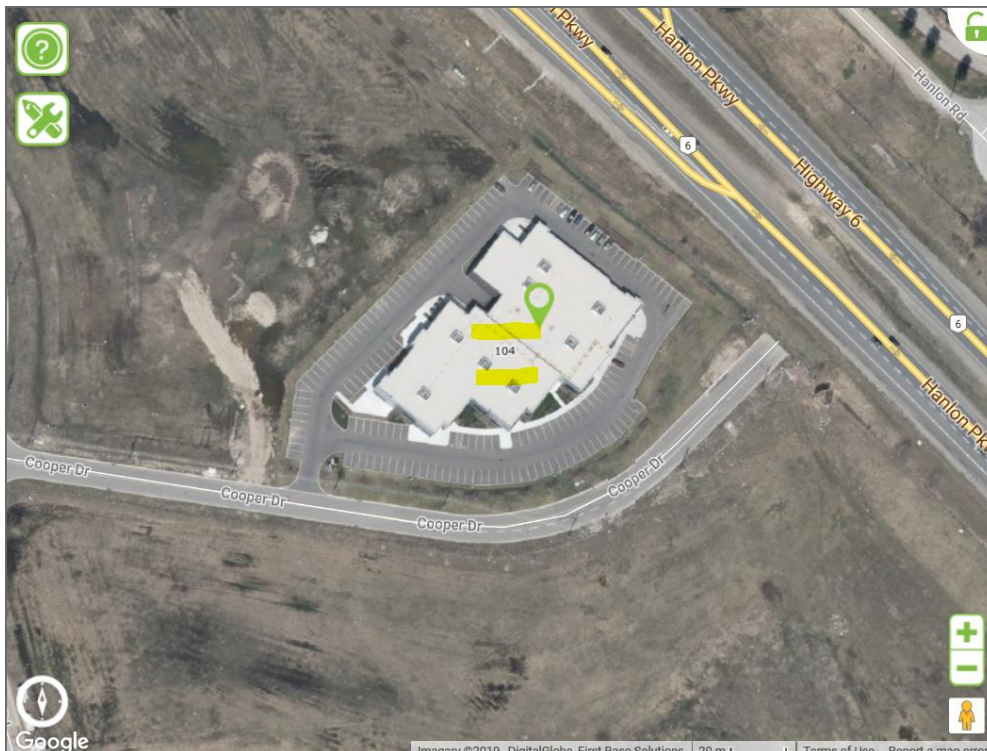
Please read the following bulletin carefully for important information.

What is changing?

Additions to the mapping tool include:

1. An additional **civic layer** to show the number of a house or property overtop of the property to which the civic is registered. Now you can see the civic address of the properties in your area, which may help you in creating more accurate map selections in the correct areas.

Ex. 104 Cooper Drive, Guelph



2. New Drawing tools will help you identify your excavation with higher detail. You now have a clear option when doing specific types of work, minimizing the need for large locate areas.

Currently Available Tools	All Future Tools
Measuring Tool	Measuring Tool
Draw a Shape Tool	Draw a Shape Tool
Draw a Line Tool	Draw a Line Tool
Erase Tool	Draw a Tree Tool – New!
	Draw a Borehole Tool – New!
	Draw a Pole/Post Tool – New!
	Erase Tool

3. Additional **Annotation feature**, enabling additional text to be added to the mapping portion of the ticket
4. A **full address information box**, for easier navigation of the work area.

To learn more about all of these changes please [*click here*](#)

Why are we changing?

Ontario One Call is adding new tools to our Web Portal Locate Request in order to assist users in finding and identifying their areas of excavation with greater detail.

These changes give the excavator greater control over the information they provide. Taking the time to provide clear instruction through both the map selections and the written description of the work area helps improve and quicken the locate delivery process.

How can I prepare for this change?

Ontario One Call is here to support you.

Our experts in Education and Training will be holding training webinars. Watch, learn, and feel free ask questions as they walk you through the exciting changes.

Sessions will be available soon. Go to our events page and click the link to register - <https://www.on1call.com/events/2019-03/>.

Check back often as new times may come available

If you have questions, please contact solutions@on1call.com to better understand how to process locate requests through Ontario One Call's Web Portal.

Support will be available for excavators throughout the transition.