

# Improving Locates in ON



## **A new tool to help locate administrators**

In recent years, Utilities have been challenged to get their locates completed on time, so that jobs can move forward without being delayed by lack of paperwork.

Many Utilities have taken up the challenge, and Administrators have noticed an improvement in the turn around time for their requests. Although the system is not yet perfect, this progress is welcome.

That said, not all locate Administrators are completely satisfied, so many are turning to a new software which integrates with ON-1-Call called, EasyLocates, to streamline their internal tracking process. While Utilities can do more to improve the turnaround time for locates, these Administrators are contributing to the solution by focusing on what they can control, and the results garner a two-fold benefit.

First, some Administrators have gone from spending the better part of a day managing locates, to just a few minutes. This is an enormous increase in productivity, and it also boosts moral for Administrators because it allows them to exercise a greater mastery over their work.

Second, it not only helps Administrators organize all the documents and statuses of their individual locates, but it also streamlines the entire locate process. Administrators can quickly pinpoint which locates are late and expiring soon. Instead of spending their time managing documents, this allows them to spend time communicating, and building relationships, with Utilities, and Locaters.

While locate Administrators recognize that advances have been made to the locate process in Ontario, there remains room for growth. This means that Utilities should continue to take steps to refine their practices, while Companies who use ON-1-Call, can contribute by upgrading their internal tracking process.

If you would like to know more about EasyLocates Software, you can learn more on their website at [www.easylocates.com](http://www.easylocates.com).