



NAWIC REGION DIRECTOR
ONBOARDING

DIFFICULT CONVERSATIONS - TOOLS FOR TALKING WHEN THE STAKES ARE HIGH

Presenter: Angela Highland, CPC

WEDNESDAY
FEBRUARY 19, 2020
7PM ET/6PM CT/5PM MT/4PM PT

What do you do when you've got a serious problem with another person that's affecting the common good? The idea of having a confrontation or an intervention can bring high levels of anxiety and dread - so much so that the much-needed conversation may never happen at all, allowing bad behavior to continue. Learn how to handle these crucial conversations without high emotion or walk outs - ensuring that all involved will experience positive outcomes.

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