



## HAC 2018 Conference Host Hotel

### Fairmont Waterfront Vancouver

Located on the city's dynamic harbour front, Fairmont Waterfront is a world class luxury hotel in Vancouver, and proudly embraces a sustainable philosophy. Upscale comfort, personalized service, and unparalleled West Coast views. Easy access to everything that makes Vancouver spectacular.

#### HAC 2018 Conference Rate

Fairmont Room \$219.00  
Deluxe Partial Harbour Room \$239.00

#### [RESERVE ROOM](#)

**What's Different?** You *will not* be able to make new reservations directly with the host /overflow hotel or through their central or on line sites; **ONLY** by clicking on our secure link.

**Additional host hotels will be brought on-line as and when required.**

#### **For Those Companies Booking 8 or More Rooms, Sub-Block is required.**

Please Contact: Darlene Kelly-Stewart,  
Tel: 613 838 5997 Email: [stonehouse@bellnet.ca](mailto:stonehouse@bellnet.ca)

#### **IMPORTANT:**

Do not be fooled by "pirating" housing companies offering rooms for HAC 2018 Vancouver implying affiliation to HAC, or state that Vancouver hotels are already sold out. HAC engaged a new accommodation platform called RESIADA. Accommodation for HAC 2018 Vancouver host hotel, Fairmont Waterfront Vancouver and any other HAC 2018 conference hotel at the HAC 2018 conference rate is open through the HAC housing site **ONLY**.

HAC will secure an additional desirable hotel within walking distance to the conference should the host hotel, Fairmont Waterfront not be able to accommodate your requirements. We will advise when this property becomes available. Please support your association by booking at the host hotels through HAC. **HAC WILL NOT be responsible for reservations made outside the HAC block through unofficial suppliers.** Please contact Barbara Priestley – [barb.priestley@h-a-c.ca](mailto:barb.priestley@h-a-c.ca) Tel: 613.231.1110 ext. 237 if you have further questions.

***Details on the new housing portal are outlined below.***

**SUPPORT YOUR HAC CONFERENCE  
BY BOOKING A CONFERENCE HOTEL**

See You in Beautiful Vancouver!

**HAC 2018 Conference Hotel Program**

**Change? - Why?** This year we will be using an accommodation program. HAC is taking steps to reduce risk for our attendees to ensure you are only using valid links when booking your accommodation for the conference by engaging a new platform called RESIADA.

**It's Easy:** For 2018 booking our host hotel, The Fairmont Waterfront Vancouver, or an overflow hotel if needed will be easy! **Click on our secure link** to the on line booking form, same as usual. This link can be found on the conference website page and at the end of the on line conference registration form and will provide you with your preferred housing options (host hotel or overflow hotel if offered).

**What's Different?** You *will not* be able to make new reservations directly with the host /overflow hotel or through their central or on line sites; **ONLY** by clicking on our secure link.

**Exhibitors?** You will also be able to access the link via the Exhibitor portal.

**How Much?** Like a hotel site, there is no fee to use the service; you will receive an acknowledgement that your reservation has been received.

**HELP!** You will be able to make updates and changes to your reservation by contacting the **Resiada Support Team by phone: 1-888-resiada (1-888-737-4232) or email: support@resiada.com.**

**How Many?** You will be able to make up to 3 reservations at a time, keep in mind if, should you require more than 8 rooms per night or more than 20 room nights overall, we are happy to provide you with a sub-block reservation by contacting Darlene Kelly-Stewart, HAC's event planner. (stonehouse@bellnet.ca)

**Confirmation and Deposit** - As the conference date gets closer, your reservations will be sent to the hotel around the time of the cutoff date. Once the hotel has your reservation you will receive a confirmation directly from the hotel and they will process your deposit. The deposit is equal to the first night's accommodation, the room rate plus applicable taxes and fees.

**Cancellations or changes after the cut-off date** - After you receive the hotel confirmation and the deposit has been processed, any new changes or cancellations should be made directly with the hotel at 1-800-441-1414. Cancellations can be made up to 48 hours in advance of your reservation without penalty with a cancellation number and your deposit will be refunded. Cancellations received within the 48 hour window of your arrival will forfeit the deposit equal to the first night's accommodation.

If you encounter any difficulty during the reservation process please contact the Resiada Support team at 1- 888-resiada (1 888 737 4232) or Darlene to assist you. (stonehouse@bellnet.ca)