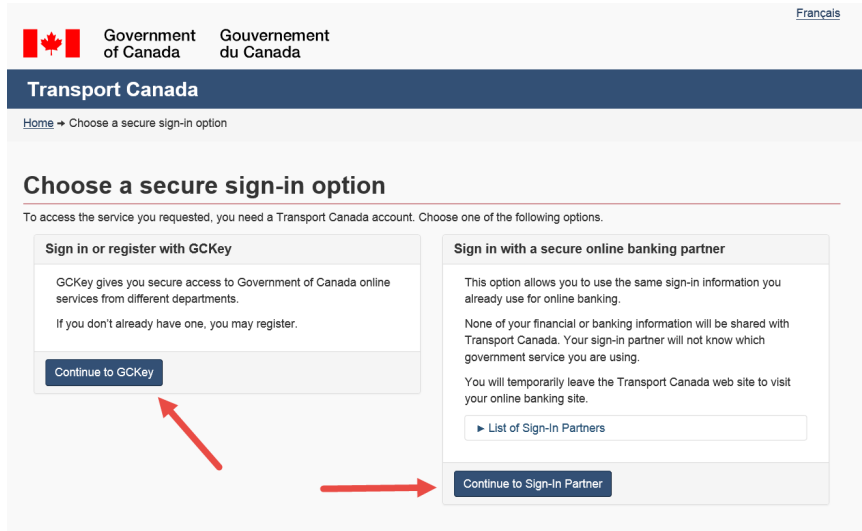


## How do I log in to my account in ERAP Online Services (EOS)?

An account has already be created for you using the email address we have on file. To access it, use to the following steps:

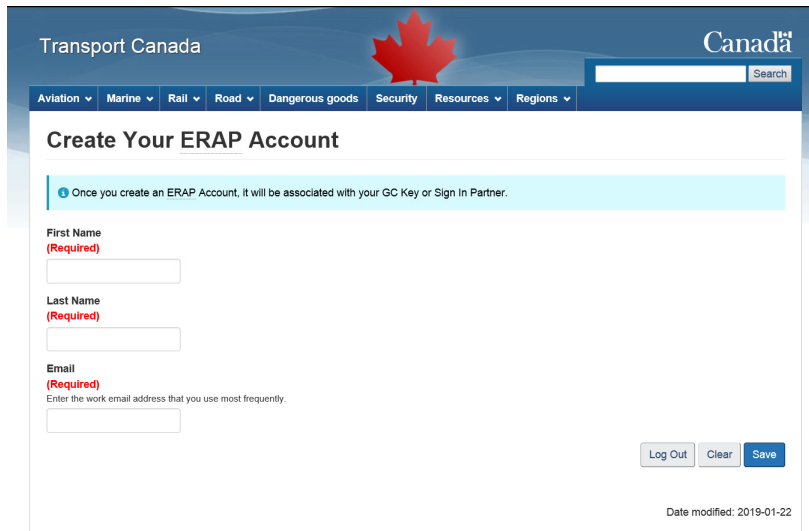
1. [Go to EOS.](#)
2. Sign-in securely by using either:
  - GCKey
  - A secure online banking partner (Sign-In Partner)



The screenshot shows the Transport Canada website's sign-in options page. At the top, there is a header with the Government of Canada logo and the text "Government of Canada" and "Gouvernement du Canada". A "Français" link is visible in the top right. Below the header, the page title is "Transport Canada" and a breadcrumb trail reads "Home → Choose a secure sign-in option". The main heading is "Choose a secure sign-in option", followed by the instruction: "To access the service you requested, you need a Transport Canada account. Choose one of the following options." There are two main sign-in options presented in boxes:

- Sign in or register with GCKey:** This option states that GCKey provides secure access to Government of Canada online services from different departments and that users may register if they don't already have one. A blue button labeled "Continue to GCKey" is at the bottom of this box. A red arrow points to this button.
- Sign in with a secure online banking partner:** This option allows users to use the same sign-in information they already use for online banking. It notes that financial or banking information will not be shared with Transport Canada and that users will temporarily leave the website to visit their online banking site. A link "List of Sign-In Partners" is provided. A blue button labeled "Continue to Sign-In Partner" is at the bottom of this box. A red arrow points to this button.

3. Follow the instructions until you reach the screen below.



The screenshot shows the "Create Your ERAP Account" form on the Transport Canada website. The page header includes the "Transport Canada" logo and the "Canada" wordmark. A navigation menu contains links for "Aviation", "Marine", "Rail", "Road", "Dangerous goods", "Security", "Resources", and "Regions". A search bar is located in the top right. The main heading is "Create Your ERAP Account". A light blue information box states: "Once you create an ERAP Account, it will be associated with your GC Key or Sign In Partner." The form contains three required fields:

- First Name (Required):** A text input field.
- Last Name (Required):** A text input field.
- Email (Required):** A text input field with the instruction "Enter the work email address that you use most frequently."

At the bottom right of the form, there are three buttons: "Log Out", "Clear", and "Save". The footer text reads "Date modified: 2019-01-22".

4. Enter your first name, last name and the email address at which you received the invitation to log in to EOS.

Transport Canada Canada

Aviation Marine Rail Road Dangerous goods Security Resources Regions

### Create Your ERAP Account

Once you create an ERAP Account, it will be associated with your GC Key or Sign In Partner.

**First Name (Required)**

**Last Name (Required)**

**Email (Required)**  
Enter the work email address that you use most frequently.

Date modified: 2019-01-22

5. Select "Save".

Transport Canada Canada

Aviation Marine Rail Road Dangerous goods Security Resources Regions

### Create Your ERAP Account

Once you create an ERAP Account, it will be associated with your GC Key or Sign In Partner.

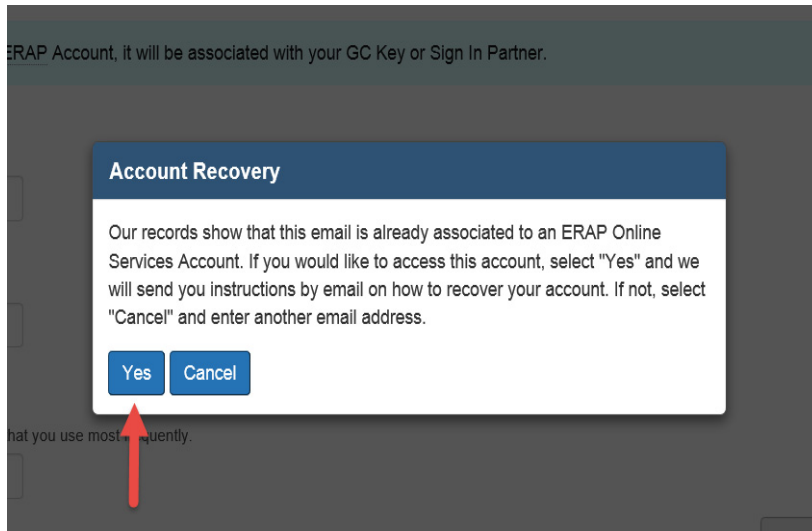
**First Name (Required)**

**Last Name (Required)**

**Email (Required)**  
Enter the work email address that you use most frequently.

Date modified: 2019-01-22

6. You will get a message showing that the email is already associated to an EOS Account. It will ask you if you would like to access this account. Select "Yes".



7. You will receive an email from ERAP-PIU@tc.gc.ca to recover your account. Select "recover your ERAP Account".



**\*\* Le texte français suit l'anglais. \*\***

To [recover your ERAP Account](#), sign up or log in with another GC Key within 10 days.

Replies to this message are routed to an unmonitored mailbox. You may direct any questions to [ERAPapplications@tc.gc.ca](mailto:ERAPapplications@tc.gc.ca)

Regards,  
The TDG Response Operations Group

\*\*\*\*\*

Pour [récupérer votre compte PIU](#), inscrivez-vous ou ouvrez une session avec une autre CléGC d'ici 10 jours.

Les réponses à ce message sont acheminées vers une boîte aux lettres électronique sans surveillance. Si vous avez des questions, veuillez communiquer avec nous à l'adresse [demandesPIU@tc.gc.ca](mailto:demandesPIU@tc.gc.ca)

Cordialement,  
L'équipe des interventions d'urgence TMD

8. Sign in securely the same way as in Step 2.

9. You will be taken to the “Your Companies” page, where you will find all of the companies associated with your email address.

Transport Canada

Canada

Aviation Marine Rail Road Dangerous goods Security Resources Regions

Home → Your Companies

Log Out

ERAP Account

Your Companies

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### Your Companies

#### About Your Companies

Here you will find a list of companies associated to your ERAP Account. This is where you can add a new or already registered company to your account.

For each company, you can:

- Access the ERAP dashboard
- Edit company information
- Edit your contact information
- Add or Edit Contacts/Delegated ERAP Writers

Company ABC

Add or Join a Company

List of Your Companies

Company: Company ABC

Create or View Existing ERAPs

Add or Edit Contacts or ERAP Writers

Edit your Company Information

Edit your Contact Information

Top

10. Select the “Edit your company information” and make sure the information on this page is complete and up to date.

Transport Canada

Canada

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Company ABC

Add or Join a Company

List of Your Companies

Company: Company ABC

Create or View Existing ERAPs

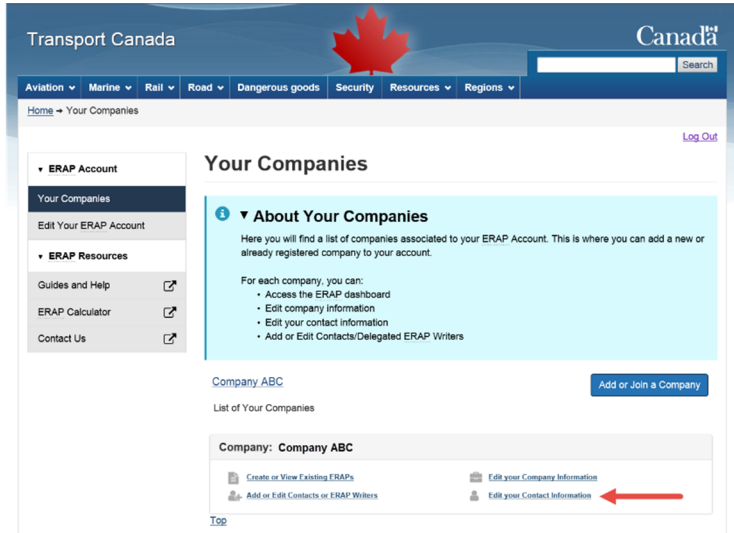
Add or Edit Contacts or ERAP Writers

Edit your Company Information

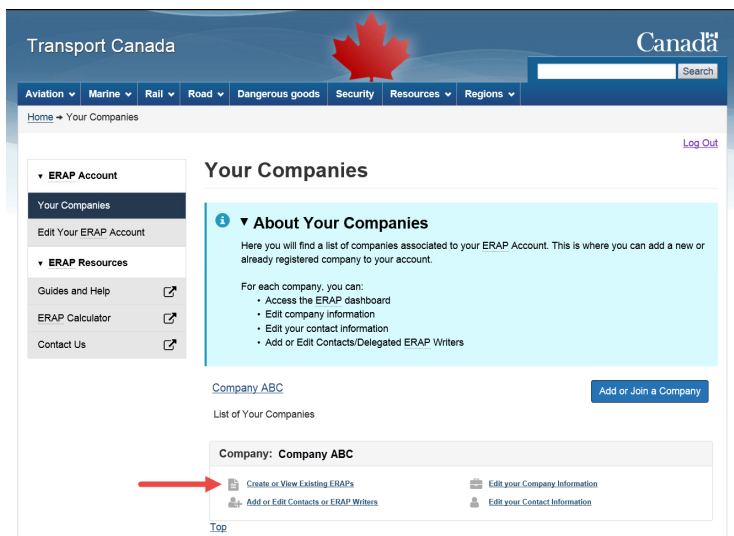
Edit your Contact Information

Top

11. Select the “Edit your contact information” and make sure the information on this page is complete and up to date.





12. Select “Create or view existing ERAPs” to access the ERAP dashboard.



13. If you need to update your ERAP, select the “Update” icon for that ERAP number.

The screenshot shows the Transport Canada ERAP Dashboard for Company ABC. The dashboard includes a navigation menu on the left with options like ERAP Account, Your Companies, and ERAP Resources. The main content area features an 'About the ERAP Dashboard' section and a table of ERAPs. The table has the following data:

ERAP Name or Number	Status	ERAP Expiry Date	Actions
2-####	Approved	2021-10-28	 Update  Terminate

A red arrow points to the 'Update' icon in the Actions column for the ERAP with number 2-####. Below the table are buttons for 'Create a New ERAP' and 'Cancel'.

**Note:** If you are using the services of a delegated ERAP writer to complete your ERAP application, you must first complete the first 3 sections. Section 3 – Delegated ERAP Writer will allow you to invite the delegated ERAP writer to access your ERAP application in EOS.