



Tokyo Waterworks Bureau Newsletter

(March 2025)

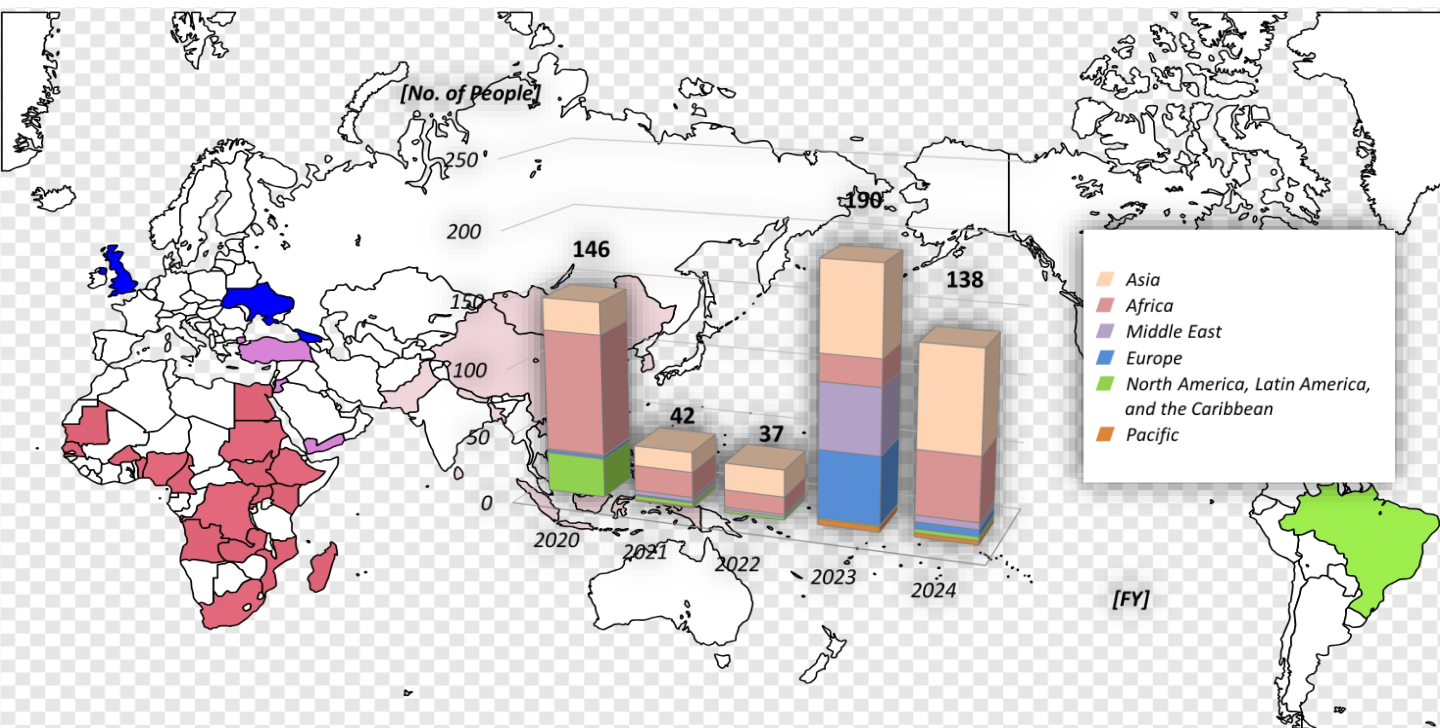


- Report of Initiatives (April 2024 to March 2025) -

Bureau of Waterworks, Tokyo Metropolitan Government, welcomes visits from overseas for training and inspection. In fiscal 2024, we welcomed 138 members from such as waterworks utilities. Here are some of our achievements and cases of training and inspection.

We look forward to hearing from any entities interested in learning more about such as operations of Bureau of Waterworks, Tokyo Metropolitan Government.

(Contact: international_affairs@waterworks.metro.tokyo.jp)



[Case of Training and Inspection]

[Countries Visited]

Timor-Leste, Kenya, Uganda, South Africa, Zambia, Yemen, Kiribati

[Objective]

To acquire knowledge of Bureau of Waterworks, Tokyo Metropolitan Government, in order to reduce the non-revenue water ratio.

[Content]

Lecture on leakage prevention measures, leakage detection practice, etc.
Matching with other Japanese private companies



[Countries Visited]

Rwanda

[Objective]

To learn about the good management system and human resource development system of a large city waterworks utility, and to raise the awareness of senior management.

[Content]

Lectures on management and finances, facility maintenance, environmental policies, human resource development, etc.

Inspection of water purification plants, customer centers, etc.



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IWA World Water Congress & Exhibition was held at 14th to 15th August in Toronto, CANADA. Bureau of Waterworks also joined the Congress & Exhibition, continuing from the previous event in Copenhagen 2022.

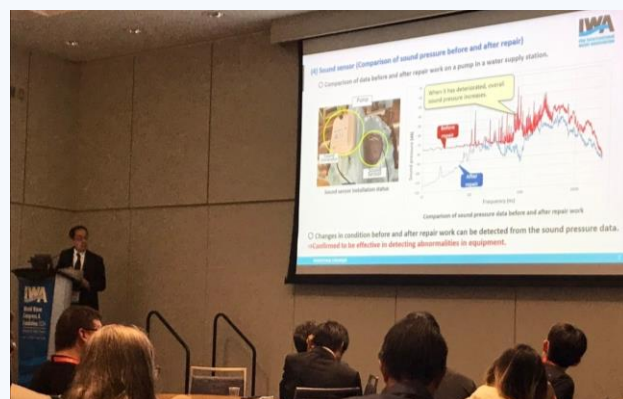
Congress

2 presenters from the Bureau participated to present their papers on the following topics, and received and answered many questions from the audience.

•Improving customer service and promote digital transformation by developing applications for smartphones



•Research on the utilization of sensing technologies for the maintenance and management of water supply facilities



Exhibition

In cooperation with the Bureau of Waterworks and the Bureau of Sewerage of the Tokyo Metropolitan Government, we exhibited a booth as TOKYO Pavilion. Also, at the business forum, our presentation was made on sustainable business management with the keywords “global warming countermeasures,” “Energy management,” and “Effective use of resources”.



If you are interested in the content of the presentation, please feel free to contact us.



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International Exchanges

In addition to the IWA World Congress and Exhibition, here is a sampling of the conferences we have attended. We also visit overseas cities to share our knowledge with each other.

Singapore International Water Week (June 2024)



The Utilities CEO Roundtable for the heads of public enterprises was held under the theme of “Resilient and Sustainable Utility”. MATSUDA Nobuo, Deputy Director General for Technical Affairs, Waterworks Bureau, presented the efforts related to the “water cycle”.

At the Emerging Utility Leaders Summit, the next generation of leaders including our Bureau staff participated to engage in heated discussions on such climate change and sustainability issues.



Other meetings attended (exampled)

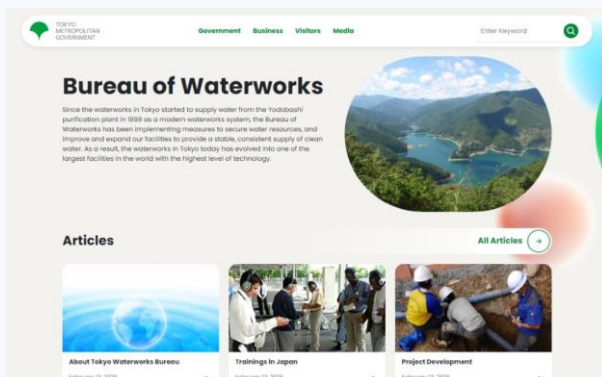
- 1) WETEX (Water, Energy Technology and Environment Exhibition) (October 2024)
- 2) Mutual exchange with New York City and American Water Works Association (November 2024)
- 3) The 5th Session Japan-Kuwait Electricity & Water & Renewable Energy Policy Dialogue Workshop (February 2025)

Topics

The Bureau of Waterworks, Tokyo Metropolitan Government has updated its website design in February 2025. We will continue to make the website easy to understand for overseas waterworks professionals, so please visit our pages. Link:

<https://www.english.metro.tokyo.lg.jp/directory-of-bureaus/waterworks>

Also, the Bureau of Waterworks, Tokyo Metropolitan Government has updated our Business Outline 2024 in this March. Please take the time to read through the various topics covered including strengths of Tokyo Waterworks, such as its low leakage rate and advanced water treatment technology,



its sound management structure, and its response to future challenges.

Link:

https://www.english.metro.tokyo.lg.jp/documents/d/english/Business_Outline_2024_Full_Version

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