



Council of Supply Chain  
Management Professionals

Educating and Connecting the World's Supply Chain Professionals.™

# MEET A MEMBER



## Fabiola Cortes

**Education:**

East Los Angeles Community College A.S.  
Degree in Technology & Logistics

**Company/Title:**

Wyse Logistics/Assistant Operations Manager

### *When and why did you join CSCMP?*

After returning to College as an adult in 2015, my professor invited me to attend a local round table meeting to enhance my educational development. It was eminent the opportunity to meet friendly approachable professionals that share my passion for Supply Chain.

### *What advice do you have for new CSCMP members on how they can maximize their membership value? What membership benefit do you find most valuable?*

CSCMP provides a variety of opportunities for you to learn and stay connected. I loved attending the local round table events because the warmest welcome officials offer. There are no right or wrong questions; someone will always be open to connect and provide insight. If you cannot attend the events due to work hours, the daily news is a phenomenal way to keep you informed. This material can always be shared with your colleges or used on your next networking event to establish rapport. Another way to keep learning is the webinars or the podcast that bring free education to you during your commute workout, etc. Not to mention all the resources online for you to learn at your pace.

### *What has been the most impactful connection you have made through CSCMP membership?*

Ryan Endres has been an impactful connection. He has well demonstrated his passion for connecting, developing, and educating professionals by engaging with new members.

### *How did you get into supply chain management/logistics?*

My first job was as a data entry clerk at a transportation and warehouse company as what I thought initially. As I got more involved and learned about this industry, I connected the dots to what Supply Chain is. I discovered my passion for this industry and started my quest to learn and grow as a young professional.

### *Describe your job in a tweet (i.e. 140 characters or less)*

As an Operations Manager Assistant, I oversee the operations team's performance, troubleshoot problems, analyze and improve organizational processes and safety.

## *What are your top three job responsibilities?*

1. Leading the Operations Team
2. Inventory Control
3. Training and Development

## *What is the biggest challenge you face on the job, and how are you managing it?*

The big problem is being ready for the unexpected. Part of my daily routine consists of troubleshooting anything and everything in operations from office to warehouse to drivers to equipment. Over the years, I have learned to be ready and prepare by having a sense of urgency, quick decision making, and training my team to be problem solvers.

## *What technologies, trends, or disruptive forces do you see having the biggest impact on supply chains?*

Technology has changed the way we live and the way we build our future. It has opened a world full of information that we are now working on identity that are the best approaches to find a balance between humanity and technology. The workforce limited on the skills need it to keep up with the rapid changes in the industries as general labor continues to decrease. More applications, along with automation, has to lead to a gap in between.

## *If you were to start a company from scratch, what values would you build it on?*

Integrity, Knowledge, and Imagination.

## *What are you proudest of?*

I am proud of my family because we are a team. We work together to fulfill my duties as I mom, wife, and keeps me sharp to support my operations team at work.

## *If you could interview anyone, who would it be and why?*

Jeff Bezos, I will like to learn his strategic mindset about tactical planning.

## *What was your childhood dream job?*

As a child, I dream of owning a warehouse or manufactory.

## *When you retire, what will be the first adventure you take, or what will be the first thing you will do for which you may not otherwise have had the time?*

I will travel to a new country and learn a new language. I enjoy learning new things and discovering new horizontals when life is as natural as it can be.

## *Write your own question and answer! What have we not asked that would be interesting for other CSCMP members to learn about you?*

What keeps me motivated? Being part of a community of professionals inspires me to keep learning, it assures me the world keeps moving fast, and I must continue to prepare myself for the next adventure. Meeting people with strong ethics, self believes, and the right attitudes make me feel I am in the place I meant to be.