

January 8, 2019

Ms. Nancy Jenkins Executive Director ARTA

Dear Ms. Jenkins:

The Board of Directors of London Hospital Linen Service (LHLS) is pleased to announce the appointment of Mr. Brendan O'Neill to the position of Chief Operating Officer effective February 1, 2019. Brendan joined LHLS in 1988. During his 30-year tenure, he has held several positions, the most recent General Manager.

Brendan's considerable experience in the field of linen and textile management will service LHLS well in its continuous drive to higher levels of service, quality and innovation. He will continue the corporation's long-standing tradition of introducing new products and service offerings to customers throughout Southwestern Ontario.

Succession planning ensures effective transfer of leadership responsibilities.

Mr. John Sealey retires from LHLS effective January 31, 2019. John is in his 40th year of service with LHLS. He has lead several plant expansions and equipment upgrades, guided many product and service introductions and approached customer service as a top priority.

John and his wife Cheryl are looking forward to the opportunity to further cultivate personal interests. The Board and staff of LHLS wish John and Cheryl all the very best in their retirement.

Sincerely.

Marcella Grail

Chair of the Board of Directors