



## FIELD REPRESENTATIVE AND OPERATOR EXAMINATIONS February 2014

TO: ALL REGISTERED COMPANIES AND BRANCH OFFICES

Beginning March 2014, the Structural Pest Control Board's (Board) Field Representative and Operator examinations will be conducted via computer based testing. The Board will no longer hold monthly testing at the San Bernardino and Sacramento locations. Once approved, candidates will now be able to schedule their examination date and time and choose from 17 locations in California or 22 locations nationwide.

Field Representative and Operator examination applicants will continue to mail an examination application to the Board, along with the required fee. Once the applicant has been approved for testing by the Board, a Candidate Handbook will be mailed to the applicant. After the applicant receives the Candidate Handbook, he or she will contact the computer based testing vendor, PSI, and schedule their examination at a location of their choice.

Computer Based Testing Center locations in California include:

Anaheim, Atascadero, Burbank, Carson, El Monte, Fresno, Hayward, Redding, Riverside, Sacramento, San Diego, San Francisco, Santa Rosa, Santa Clara, Ventura, Visalia, Walnut Creek

Applicants will appear for their examination based on the date he or she has scheduled with PSI at the desired location. All information regarding scheduling and cancelling appointments is included in the Candidate Handbook. Candidates will continue to be required to produce a non-expired government photo ID when appearing for examination. The name on this ID must match the name on the application submitted to the Board or the applicant will not be allowed to test. After completing the examination, applicants will receive their examination scores onsite, along with either a Licensing Application form or Re-Examination form to complete and return to the Board. Once the Re-Examination form has been received and reviewed by the Board and the candidate is approved for testing, a new Candidate Handbook will be mailed to the applicant. The applicant may contact PSI to schedule their next examination when the new Candidate Handbook is received.

All examination applications received after February 7, 2014, will be provided computer based testing. Candidate Handbooks will begin being mailed within the first two weeks of March.

Applicator examinations are not included in computer based testing at this time.

If you have questions, please contact the Board's Licensing Unit at (916) 561-8704.