



# Responsible Master Plumber 24 Hour Training

## When:

**November 17-19, 2017**

**Friday and Saturday 8:00 am to 5:00 pm**

**Sunday: 8:00 am to 2:00 pm**

## Where:

**Ferguson Supply**

**1842 Airport Blvd., Houston, TX 77051**

## Cost:

**Members \$360**

**Non-Members \$450**

**MUST BE PREPAID IN ORDER TO REGISTER!**

**Working Lunch is provided Day 1 and 2**

**Please call 512-523-8094 for questions regarding  
the 24 Hour Responsible Master Plumber Training  
or visit [www.phcc-tx.org](http://www.phcc-tx.org)**

## **Course Overview:**

### **Day 1: Local, state, federal rules & regulations**

Introduction to 3 day course: Discussion & Q&A regarding newly adopted rules, general agency how-to's, working and communicating responsibly with the TSBPE as an RMP. Guest lecturers in applicable subject matter relating to governmental agencies (TWC, Comptroller's Office, IRS): insurance, bonds, workman's compensation, small business overview, sales tax.

### **Day 2: Finance**

"Understanding Overhead": general accounting software, invoicing and inventory, payroll, budgeting, operational loans, credit. Group project: exploring the Small Business Association Online. Importance of online communication when locating finance resources.

### **Day 3: Legal, OSHA, Customer Service**

Overview: local, state and national legal resources available for new business owners and exploration of legal resource websites and agency descriptions; legal definitions—comprehensive study and take-home guide; Understanding OSHA as the RMP, "Tools of the Trade", "Executing Exceptional Service Calls-a Guideline."

Upon completion of the course, an official "Certificate of Completion" (indicating the material covered) will be issued to each student who successfully completes 24 contact hours.

## **Register Today!**

**Mail or Fax registration form or  
Email form to [alicia@phcc-tx.org](mailto:alicia@phcc-tx.org)**

**Register/prepay online at [www.phcc-tx.org](http://www.phcc-tx.org)**



**PHCC Texas**

**145 Trademark Dr., Buda, TX 78610  
Ph: 800-992-7422 Fax: 512.523.8104**

**[www.phcc-tx.org](http://www.phcc-tx.org)**

Name \_\_\_\_\_

Company \_\_\_\_\_

Address : \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email address \_\_\_\_\_

Method of Payment (select one—provide info if necessary):

Credit Card # \_\_\_\_\_ exp M/YR: \_\_\_\_/\_\_\_\_

CVV Number: \_\_\_\_\_

Cardholder First & Last Name: \_\_\_\_\_

**Class must be prepaid prior to start date**