

Pulaski Electric System (PES) has been committed to providing safe and reliable power in a financially responsible way to the citizens of Pulaski/Giles County for 125 years. Established in 1891, PES has grown from a community initiative that provided outdoor lighting (via an 80-horsepower diesel engine) around Pulaski's historic courthouse square to a full service electric distributor that serves over 14,400 electric customers. In 2007, PES began providing broadband services and

currently serves 2,900 customers.

During its early years, PES was known simply as the City of Pulaski Light Department. In 1934, Pulaski became the first Tennessee electric system to receive power from the newly formed Tennessee Valley Authority. The formation of TVA greatly enhanced the stability and growth of the local electricity supply. At that time, the City's Light Department served only 840 customers.



In 1939, the City of Pulaski purchased a small number of rural electric lines from the Tennessee Electric Power Company, and the Light Department began serving customers outside the city limits. In 1946, the Board of Mayor and Aldermen authorized the construction of 400 miles of new rural lines as a first step in promoting electrification throughout Giles County. Expansion continued for several decades, and in 1961, the City of Pulaski formed a separate Power Board to govern the newly renamed Pulaski Electric



System. PES has continued to upgrade its lines and construct substations to support Giles County's growth.

As Tennessee's oldest municipal electric system and the first system in the state to receive power from the Tennessee Valley Authority, Pulaski Electric System has a unique and unrivaled history of service. Pulaski, an All-American City in 1993, with its industry-friendly environment and its beautiful countryside setting, is located near the I-65 interstate corridor between Nashville, Tennessee, and Huntsville, Alabama.

In March 2007, in efforts to take advantage of Pulaski's unique location, PES launched its state-of-the- art 100% fiber-optic network known as PES

Energize. With a direct fiber-optic cable option, PES Energize provides lightning-fast internet access, cable TV, and full-featured telephone services to homes and businesses. Related to PES Energize, PES also operates a state-of-the-art data center that is housed within a storm-proof bunker. This facility is used by PES and outside businesses to house mission-critical data.

PES continues to build on its technology base to better serve its customers. The end of the current fiscal year will mark the completion of its AMI meter program, which communicates meter reads through a combination of fiber and wireless technologies without physical visits to the meter. These meters are now integrated with an outage system that automatically notifies dispatch personnel of problems with electric service. Using information from PES's geographic information system and engineering analysis software, many problems are now resolved before customers call the utility. Hourly meter data is available on PES's web portal along with temperature information so that customers can make informed decisions about their energy usage. The portal also allows customized notifications, outage reporting, online payments and viewing and download of bills. Near-realtime outage information is also available on the company's website. A smart phone application duplicates most of the features of the web portal, and provides a channel of communication for critical power system information.

PES Energize internet is a valuable tool in attracting new industry. PES Energize is upgrading its fiber system with gigabit electronics to keep pace with ever-increasing customer data needs. In order to provide industry-leading clarity over the system's fiber infrastructure, PES Energize video services are being upgraded to state-of-the art IPTV. In addition to traditional commercial and residential telephone services, PES Energize telephone provides advanced services such as PRI, SIP, and hosted PBX.

Pulaski Electric System is governed by its board of directors, which is appointed by the City of Pulaski's Board of Mayor and Aldermen. The utility's mission statement is at the core of every project undertaken: PES will strive to provide reliable, quality, competitive and affordable services to our customers.