

Broadband Department Manager

Newport Utilities is actively seeking a motivated and dynamic Broadband Department Manager. This position will oversee start-up operations for CATV, Internet and telephone on FTTx infrastructure and includes keeping current on product knowledge; responding to customer inquiries and the establishment of day-to-day tactical planning for outside plant and back office operations; controlling and planning daily work activities of outside plant technicians; maintaining a safe and orderly workflow for technician's daily assignments; and coordinating subscriber work orders and service calls. Bachelor's degree in Business or Engineering or equivalent experience in the telecommunications industry required; Minimum of five years' hands-on fiber optic experience and knowledge required; Must possess operating and maintenance knowledge of FTTx operating processes and procedures; Minimum of five years' experience with ISP and Telephony operations and maintenance required; Advanced computer skills that applies a high degree of working knowledge/networking operations and provisioning required. 2-4 years of management experience preferred. Must possess and maintain a valid TN driver's license. Excellent benefit package and salary commensurate with qualifications. Complete job description and application available at www.newportutilities.com. Please submit resume and application to: cfrisbee@newportutilities.com. **NO PHONE CALLS PLEASE;** EEO/M/F.