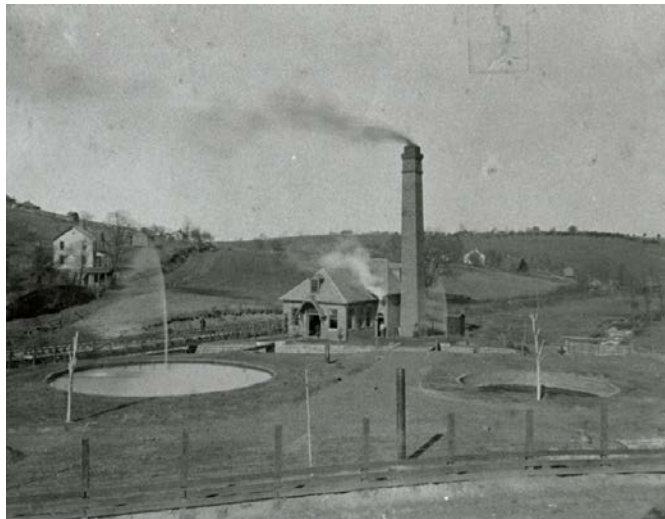


Morristown Utility Systems



Power and water Generation Facilities in 1900

Light and Waterworks, doing business today as Morristown Utility Systems.

Blessed with a major rail system passing through, the forefathers of Morristown have always proactively positioned the community for success. The MUC mission then was similar to today, to provide and maintain critical infrastructure in high operational order for the economic prosperity of our region. Having kept that charge through untold upgrades over the century to today, MUS received a boost when the Tennessee Valley Authority was created in 1933. MUS is a branch of City government but operates independently and autonomously to carry out the functions of utility services. For a hundred years the MUS Board had three members but expanded to a five member board in 2000. MUS operates four separate enterprise funds for electric, water, wastewater, and telecommunications.



Nestled between two TVA lakes and the hills of East Tennessee lies the City of Morristown, which along with its beauty, also provides critical manufacturing jobs for multiple counties. In 1886, just some 20 years after the close of the Civil War, power and water began to be produced in Morristown to support the railroad. In 1901 the Morristown Utilities Commission (MUC) was officially chartered by the State of Tennessee, called the Board of Electric



Morristown's 2nd electric plant with Power Lines built in 1901

CARROLL NOE,
118 E. 6TH NORTH,
1541 MORRISTOWN, TENN.
To Morristown Water & Electric Light Plant Dr

WATER		
Residence	PRESENT READING	
	LAST READING	
	CUBIC FEET USED	1 00
Business	PRESENT READING	
	LAST READING	
	CUBIC FEET USED	
ELECTRICITY		
Residence	PRESENT READING	6/28
	LAST READING	6/25
	K. WATT USED	63
Business	PRESENT READING	70-60-180
	LAST READING	70-460-132
	K. WATT USED	70-12
U. S. Government Tax		
Water and Current Bill		4 12
Balance		
Total		
Less Discount		3 1
Amount Paid		3 81

RECEIVED PAYMENT 6/30 1936
Morristown Water and Electric Light Plant
Per *[Signature]*

1936 Bill for Water & Light

Today, the organization performs its responsibilities with 153 employees and is intertwined with the community on many levels to demonstrate its commitment to our mission and to deliver superior local customer service. MUS has always attempted to remain on the leading edge of technology to provide our customers with reliable services and the quality of life they expect.

Toward that, the electric system has invested in Smart metering, demand response programs, and considerable infrastructure projects that provide

very high reliability to our industrial base which is around 70 percent of energy sales. Multiple industrial parks provide valuable jobs to rural East Tennessee, and are evidenced by the twice as many jobs provided from outside the city versus inside. MUS works closely with the Chamber and community leaders to retain and recruit manufacturing jobs for the Lakeway area, a

responsibility of the highest order for MUS.



Combined Water and Power Crews in the 1950s

Morristown's economy, which started out as a furniture capital and then a textile fiber center, has diversified to include automotive, plastic films, aeronautic, food industry, poultry, and now some resurgence of furniture.

Morristown has invested in

workforce development with many programs through the Hamblin County Schools, Walters State Community College and the Tennessee College of Applied Technology, which together help train workers for our industry.

Water and wastewater are also key infrastructure for the community. The water system is the regional supplier serving our city base and wholesaling to three utility districts. As a state of the art system, MUS is one of the few nationally with deep-bed activated carbon filtration, a technology delivering the highest quality of water with maximum protection against contaminants.



1970 Line Crew

In the last two years, the City transferred its aging wastewater system under a TDEC order to MUS, demonstrating their trust in MUS to address the problems. It's a great challenge that will require time and money, but MUS is committed to restoring the system to good condition.



a Fiber to the Home system which has been a game changer for

In May 2016 MUS celebrates its 10th Anniversary of FiberNet, an important milestone for our utility. In the early 2000s, the City of Morristown charged MUS to level the playing field and bring the highest level of telecommunications to our community. We did exactly that with



2016 Telecom Phone Switch

Morristown. Our fiber optic network is the backbone of all utility communications and has improved each division internal to MUS, transforming the way we provide services to our customers. This Gigabit enabled network has put Morristown at the forefront in economic development making our businesses more efficient and raising the quality of life for residents. Our citizens view fiber optics as utility infrastructure no different than electric, water, and sewer. High-speed broadband services are simply a way of life to our customers.



Coming full circle, the electric system now holds the distinguished Diamond Status of the APPA's RP3 Reliable Public Power certification having received a perfect score. Fiber optics played an important part in this award. The RP3 program has become a tool for continuous process improvement, pushing MUS to evaluate all its practices, policies, and procedures. We are proud of our employees for furthering their education and the footprints in volunteer work across our community. So while RP3 may be an electric system award, the improvements gained have permeated all divisions of MUS and driven our services to a higher level of quality. In the end, the winners are our customers.

The history of MUS is rich yet the future utility model holds great challenges. We embrace those technologies that help our customers while understanding there is revenue erosion. The leadership of MUS does not fear change, rather we are excited to gain the trust of our customers, adapt to the conditions, and do the right things for the right reasons. After all, that is the message of public power!



Sunset Over Morristown 2015