



Plan, Analyze, Operate and Manage Your Utility Like Never Before

You only want software that expedites what you do. The Milsoft E&O system does just that.

Choose [Milsoft](#) for the most powerful engineering, operations and customer service software. Milsoft software will enable your utility to reduce capital

and operational costs, streamline work flows, bolster customer service, and increase productivity. And it will exceed your expectations for enterprise interoperability and data management.

The easy-to-use Milsoft E&O software suite integrates with your utility's other applications and data to improve utility performance:

- Enhance and expand your customer communications and service with Milsoft's [on-site](#) or [hosted](#) IVR solutions.
- Enable your team to more effectively and efficiently manage information and resources to respond to outages and restore power better and faster with the Milsoft [Outage Management System](#).
- Equip your employees to more easily design and document facilities additions and improvements through more accurate and paperless data with Milsoft's [Field Engineering](#) (aka staking) solution.
- Effect the most economical, efficient and reliable distribution network operations, maintenance and improvements through modeling and analysis with Milsoft [Engineering Analysis](#).
- Empower your employees to better visualize and manage your assets and activities with the Milsoft [Geographic Information System](#), the *only* GIS system that seamlessly incorporates the electrical connectivity model.

Read [here](#) to learn how Milsoft's hosted IVR solution improves customer interaction and crew response for the Nashville Electric Service. Check out Milsoft's collection of [technical documents and white papers](#) on such topics as IVR, OMS, engineering analysis, and the smart grid.

Milsoft is highly acclaimed for its outstanding level of service to APPA member utilities. Click [HERE](#) for more information.