



Microsoft

Project Brief Overview

- Microsoft's Employability learning team is building a program to help create skilled employees for 21st century jobs like those in artificial intelligence, data analytics and data science, the modern office worker and more.
- As a part of that effort, we're talking with business leaders and human resource professionals from a diverse set of industries (both technical and non-technical) to hear what types of skills they're looking for and what types of training programs work best for them.
- We're interested in hearing about the challenges businesses are facing when attempting to hire skilled workers, what types of soft skills tend to be missing from employees that they do hire (for example, critical thinking skills, empathy, courage and conviction, foresight), and what type of learning environments work best for training on hard skills.
- We're also interested in discussing the role assessments and certifications play in how employers think about future employees. For example, if a potential employee has a certification from Microsoft that verifies that he or she is skilled in specific areas, does that impact whether that person gets an interview or does it impact whether that person gets a job? If so, are there any assessment verification or certification options that would?
- We want these to be blue-sky discussions and are interested in hearing anything and everything that might be relevant for your business or industry. If technology isn't a key aspect of what you do, let's talk about ways that technology might help you accomplish your goals better and how skilled people can impact that.