

QUALITYPRO ACCREDITATION



QualityPro sets the standards of excellence for professional pest management companies and their employees through education, training and certification, providing consumers protection and confidence when selecting a nationally accredited company.

QUALITYPRO STANDARDS

- > Business Operations: hiring standards, criminal background checks, on-boarding process, insurance, and employment application requirements
- > Employee Testing & Training: credentials in customer service, integrated pest management, and pest management in schools
- > Consumer Relations: communication with customers and contract requirements
- > Environmental Protection: product safety and IPM service

QUALITYPRO PROCESS

- > Complete the application on this page or online at www.npmaqualitypro.org/apply
Send print applications to QualityPro, 10460 North Street, Fairfax, VA 22030 or Fax: (703) 352-3031
- > Upon receipt of the application, QualityPro will send you a Handbook, application affidavit, and provide you with access to www.qualityprotools.org where you will find all resource materials needed to become and remain accredited (valued at more than \$1,000)
- > If you have been in business for two years, you will have six months from the date of your application to complete and return the applicant affidavit
- > Once the affidavit is received, QualityPro will determine your eligibility for accreditation
- > If accredited you will receive a certificate, gain access to marketing collateral on www.qualityprotools.org, and be eligible to earn certifications for your services: GreenPro, QualityPro Schools, QualityPro Food Safety and QualityPro Public Health

ACCREDITATION BENEFITS

- > Access to the resources you need to professionalize your company
 - Fleet Management Toolbox
 - QualityPro Manager Training
 - Hiring forms that comply with state and federal regulations
 - And more!
- > National exams to prove your employees' knowledge
- > Marketing collateral including
 - Sample bid letters for potential clients
 - Logos to use on your promotional materials
 - Digital marketing toolkit
 - A customizable sales video about QualityPro
 - Increased recognition in the "Find a Pest Professional" search at pestworld.org

To learn more about how QualityPro can benefit you and your company, visit us at www.npmaqualitypro.org or contact us at (703) 352-6762 or qualitypro@pestworld.org.

"The QualityPro standards have become the foundation for my business. I can now instill a higher level of confidence in my employees, and provide extra value and peace of mind to current and potential customers."

- Bobby Jenkins, ABC Home & Commercial Services

A company will not be eligible for QualityPro until all qualifications are met. Until such time as the affidavit has been signed, received, and approved by QualityPro, no company may represent itself as QualityPro.

QUALITYPRO FEE SCHEDULE

The application and annual costs are based on sales volume according to this schedule. Non-NPMA member fees for QualityPro, like NPMA membership fees, vary from state to state. If your company is not a member of NPMA, please call (703) 352-6762 for further information.

\$500,000 or less (\$250 fee)	\$2,500,001 - \$5,000,000 (\$1,000 fee)	\$25,000,001 - 50,000,000 (\$3,500 fee)
\$500,001 - \$1,000,000 (\$500 fee)	\$5,000,001 - \$15,000,000 (\$1,500 fee)	\$50,000,001 - \$100,000,000 (\$5,000 fee)
\$1,000,001 - \$2,500,000 (\$750 fee)	\$15,000,001 - \$25,000,000 (\$2,500 fee)	\$100,000,000 and above (\$7,500 fee)

COMPANY INFORMATION

Company/brand applying for accreditation: _____

Main Contact: _____

Email Address: _____

Address: _____

Phone Number: _____

City: _____

Website: _____

State/Province: _____

Year Business Founded: _____

Postal Code: _____

We agree to the terms and conditions set forth in the QualityPro Bylaws

Country: _____

Signature: _____ Date: _____

Print Name: _____ Title: _____

Phone: (if different from above) _____ E-mail: (if different from above) _____

Apply now for service certifications available to accredited companies

- GreenPro
- QualityPro Food Safety
- QualityPro Schools
- QualityPro Public Health



QualityPro reserves the right to withhold credentials from any company that shows a continuous pattern of willfully and intentionally violating or showing disregard for province, territory, state, and federal laws and regulation.

Payment

Amount due: (see fee schedule)

- I will send a check
- Please call _____ at _____ to take my CC payment.
(name) (phone #)

