



Clean & Safe

www.cleanandsafepdx.com

Call 911 when it is an emergency which requires immediate response from the police, fire or ambulance. Examples include a crime in progress like a fight, a theft, a shooting, a fire in a commercial building, house or car; or a medical emergency like a heart attack, a stroke or car crash with injuries. If you aren't sure whether the situation is an emergency, call 911 and the calltaker will determine if you need emergency help. If not, you will be given the appropriate phone number to contact for assistance.

The **non-emergency number is 503-823-3333**. Officers there will help you file a police report by mail and by phone. This number handles jurisdictions within the metro area, and is a 24-hour number.

If you call 911 or non-emergency, be certain to **know the location of the problem, description of the issue/ crime and descriptions of those involved**. (It is important to relay the facts of the incident and not comment on an individual's status, such as homeless, addict etc.)

If you are located within the **Clean & Safe District** and have a **non-emergency issue** you can also call dispatch at **503-224-7383**. Situations that are appropriate for Clean & Safe Dispatch include: Disorderly/suspicious behavior, aggressive pan-handling, public drinking, individuals sleeping in doorways or blocking access or for advice on a security issues. Our cleaners will also be dispatched for sidewalk cleaning, graffiti removal on public facing buildings, needle removal and biohazard clean-up.

If you have a problem with campers, please email the city's one point of contact: **reportpdx@portlandoregon.gov**.