

Continuum Education and Training

2011 Webinar Schedule

(All webinars are conducted from 12 noon to 1:30 pm Central Time unless otherwise noted.)

- October 11: Employee Responsibilities for Business Ethics
- October 18: Fraudsters & Bears: How to Deter Both
- October 20: Ethics in the Workplace

2012 Webinar Schedule

(All webinars are conducted from 10 am to 11:30 am Central Time unless otherwise noted.)

- March 27: Stop Passing The Buck: Using Accountability That Creates
Results
- March 29: The Art Of Reaching Agreement – Even When It Seems
Impossible
- April 10: How To Reduce Bad Debt Expenses From Commercial Customers
- May 8: Useful Excel 2007 Tips
- May 17: Reading Financial Statements
- May 22: Leveraging Smart Meter Systems To Improve The Utility
Bottom Line
- May 24: How To Become A Better Interviewer
- June 5: Microsoft Office 2010: The Hidden Secrets
- June 12: Fraud Detection
- June 26: Applying Critical Thinking And Problem Solving
- August 7: Ethics In The Workplace
- TBA: Maintaining Your Organization When Faced With
Employee Turnover
- TBA: Talent Development

- TBA: Employee Retention
- TBA: Encouraging Employee Input
- TBA: Setting Performance Goals
- TBA: Legal Hiring
- TBA: Terminating Employees
- TBA: Progressive Discipline

To register for a webinar, or to learn about the specific content of each topic, contact Jodi Skinner, Continuum technical advisor, at 256-620-1603 or jodi@aboutcontinuum.com.