

# PRELIMINARY PROGRAM

Early Registration Deadline: Friday, December 2, 2011

January 26-28, 2012 Hyatt Regency Chicago 151 E. Wacker Drive Chicago, Illinois 60601





### GENERAL INFORMATION



#### **WELCOME AND GREETINGS TO ALL!**

We cannot wait to welcome you to the 2012 IAPD/IPRA Soaring to New Heights Conference! Thanks to your feedback, we have made some significant and impactful changes. We are excited about these modifications and feel strongly that it will make your conference experience better than ever.

#### **Quality Over Quantity**

The overall number of sessions and workshops has been reduced to allow a greater focus on enhancing their quality.

#### New Topics and Speakers

You spoke and we listened! The Program Committee has lined up topics that you have asked for and has secured some new faces to present on these topics. You will see an increased number of speakers from outside organizations and agencies that will share new and different ideas that you can implement at your agency the day after conference!

#### Scheduling Grid

Take a look at pages 32-35 for a snapshot view of all educational offerings on Friday and Saturday organized by topic track and time. This will make it easier than ever to create your own personal conference itinerary.

#### **Exhibit Hall Hours**

We are now offering exclusive exhibit hall hours on Friday from 10:45 am - 12:30 pm so that you may visit the hall without having to miss out on our dynamic education!

Don't let the best conference yet pass you by! We look forward to seeing you in January and welcoming our elected officials and professionals serving the field of parks, recreation, conservation and special recreation to the Hyatt Regency Chicago.

#### **PETER CAMIN**

IAPD Conference Co-Chair

#### Published by: **ILLINOIS ASSOCIATION** OF PARK DISTRICTS

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#### KIM WASCHER

Superintendent of Parks and Recreation Village of South Elgin IPRA Conference Co-Chair

#### **ILLINOIS PARK AND RECREATION ASSOCIATION**

PO Box 697 Lombard, IL 60148 P: 630-376-1911; F: 630-376-1919 www.ipraonline.com





### THURSDAY, JANUARY 26

7:30 am - 6:30 pm	Conference Registration Open
8:30 am - 12:00 pm	Pre-Conference Workshops (0.3 CEUs)
10:00 am - 2:00 pm	Parkies Workshop and Luncheon
11:00 am - 4:00 pm	Career Development Symposium
	and Luncheon
1:30 pm – 5:00 pm	Pre-Conference Workshops (0.3 CEUs)
1:00 pm - 6:00 pm	Grand Opening of the Exhibit Hall
5:30 pm – 6:30 pm	<b>Professional Connection</b>
9:00 pm - 12:00 am	Welcome Social with Mike and Joe
	Sponsored By: Volleyball Pros

### FRIDAY, JANUARY 27

7:00 am – 4:30 pm	Conference Registration Open
8:00 am - 9:15 am	Conference Sessions (0.1 CEUs)
8:00 am - 10:00 am	Conference Workshops (0.2 CEUs)
8:30 am – 12:30 am	Exhibit Hall Open
9:30 am - 10:45 am	Conference Sessions (0.1 CEUs)
12:00 pm – 1:30 pm	Student Luncheon
12:15 pm – 2:15 pm	All-Conference Awards Luncheon *
1:30 pm – 5:00 pm	Exhibit Hall Open
2:45 pm – 4:45 pm	Conference Workshops (0.2 CEUs)
3:00 pm – 4:15 pm	Conference Sessions (0.1 CEUs)
4:00 pm – 5:00 pm	Snack Reception in the Exhibit Hall *
	Sponsored By: Brusseau Design Group, LLC Part of the W-T Family of Companies
5:00 pm - 6:30 pm	IPRA Annual Business Meeting
5:30 pm – 7:00 pm	Commissioner's Reception **
10:00 pm – 11:30 pm	Chairmen's Reception **

### SATURDAY, JANUARY 28

7:30 am - 11:30 am	Conference Registration Open
8:45 am - 10:00 am	Conference Sessions (0.1 CEUs)
9:00 am - 11:00 am	Conference Workshops (0.2 CEUs)
10:30 am - 11:45 am	Conference Sessions (0.1 CEUs)
12:00 pm - 2:00 pm	Conference Workshops (0.2 CEUs)
12:15 pm – 1:30 pm	Conference Sessions (0.1 CEUs)
2:15 pm – 3:00 pm	Closing General Session with
	Rob (Waldo) Waldman
3:30 pm – 5:00 pm	IAPD Annual Business Meeting
6:00 pm – 9:00 pm	Closing Social: John G. Shedd Aquarium *

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<sup>\*</sup> Ticketed Event \*\* By Invitation Only

### GENERAL INFORMATION

#### **ACCESSIBILITY**

Parking: Parking at the Hyatt Regency Chicago and the Swissôtel Chicago are accessible for persons with disabilities. If the lower garage is used at the Hyatt Regency Chicago, elevators provide service to the hotel. Restrooms: All restrooms are accessible except the third floor restrooms in the West Tower of the Hyatt Regency Chicago.

Meeting Rooms: All meeting rooms are accessible except for the Buckingham Room at the Hyatt Regency Chicago.

**Restaurants:** All restaurants are accessible at the Hyatt Regency Chicago. Sleeping Rooms: The Hyatt Regency Chicago and the Swissôtel Chicago have ADA rooms on every floor. These rooms have been designed for individuals with special needs. If you are in need of an accessible room, please be sure to notify the respective hotel when making your reservation.

#### A.D.A. AND SERVICES FOR THE HEARING **IMPAIRED**

In compliance with the Americans with Disabilities Act, the IAPD/IPRA Joint Conference Committee will make all reasonable efforts to accommodate persons with disabilities. Please indicate any special needs on your registration form or contact Dina Kartch at IPRA at dina@ILipra.org no later than December 9, 2011. If you have special needs regarding hotel accommodations, please contact the Hyatt Regency Chicago at 312/565-1234 or the Swissôtel Chicago at 312/565-0565. Hearing impaired individuals who require TTDs may call 800/526-0844 and the Illinois Relay Center will transmit the message to IAPD or IPRA.

#### **ADMISSION**

Admission to the exhibit hall, all conference sessions and workshops require a name badge for the duration of the conference. Security guards will be stationed at the entrance to the exhibit hall and name badges will be checked at all conference sessions and workshops. Individuals without a name badge will be required to register at Conference Registration.

#### **ALL-CONFERENCE AWARDS LUNCHEON**

Delegates who register for the "Full Package" will receive a ticket for this event. Additional tickets may be purchased through your registration or onsite. Please join us as we recognize and honor the leaders and volunteers of park districts, forest preserves, conservation, recreation and special recreation agencies.

#### ANNUAL MEETINGS FOR IAPD AND IPRA

The Illinois Park and Recreation Association's (IPRA) Annual Meeting will be held on Friday, January 27, 2012 at 5:00 pm in the Regency Ballroom. The Illinois Association of Park Districts' (IAPD) Annual Meeting will be held on Saturday, January 28, 2012 at 3:30 pm, also in the Regency Ballroom.

The associations have staggered their annual meetings in order to accommodate elected officials and professionals who would like to attend both meetings.

#### **COMMISSIONER RECEPTION**

Attention all IAPD members!

Please join us on Friday, January 27, 2012 at 5:00 pm. This reception will be an excellent opportunity for commissioners to exchange ideas, network and socialize. The IAPD board and staff will be present to answer questions and visit with commissioners. Invitations will be sent in the near future.



A spirited competition spotlighting bright ideas exhibited by park and recreation agencies.

The 2011 Agency Showcase competition will feature the following entry categories, a revised judging process and exciting exhibition opportunities.

Don't miss this chance to spotlight your agency's marketing and communication materials!

#### **Agency Showcase Entry Categories**

- · Broadcast Advertisement
- Brochure Series
- Electronic Communication
- Green Marketing
- Integrated Photography
- · Large Format Printing
- · Logo Design
- Marketing Campaign
- Public Relations
- · Print Advertisement
- Print Communication
- Web Content

Two ways to enter! For more information on the Agency Showcase competition, visit ilparksconference.com/awards

Registration deadline is Friday, December 2, 2011. Space is limited - sign up today!

Proudly brought to you by IPRA and IAPD

#### **CONTINUING EDUCATION UNITS (CEUs)**

- Sessions scheduled for an hour and fifteen minutes award 0.1 CEUs.
- · Workshops scheduled for two hours award 0.2 CEUs.
- Pre-conference workshops scheduled for three and a half hours award 0.3 CEUs
- No additional CEU fees for Friday and Saturday apply; CEUs for preconference workshops will be charged at \$5 per workshop.
- If you are a professional and would like to earn CEUs, you must request them with your conference registration. See page 37.
- CEU coupons will be included with your registration materials only if you request CEUs with your conference registration.

#### **CEU Procedures:**

- 1. As you enter a session/workshop, the session chair will stamp your CEU coupon with a validation stamp. You must keep this coupon until the end of the session/workshop. All coupons will be stamped again and collected as you exit.
- 2. Legibly write the session/workshop number and title on your CEU coupon where indicated.
- 3. CEU coupons will not be stamped after the first 15 minutes or 15 minutes prior to the end of the session/workshop. You must attend the entire session/workshop to earn CEUs.
- 4. CEUs will not be awarded if your coupon does not have the validation stamps.
- 5. Please do not write over the barcode on the coupon; these are scanned to award your CEUs.
- 6. An email from CTE, our conference registration company, will be sent to the email address connected with your registration approximately four weeks after conference. This email will contain a link to your CEU transcript. No hard copies will be distributed.

#### **EVENT LOCATIONS**

Conference Registration: East Tower/Gold Level (Outside Grand Ballroom)

Conference Headquarters: East Tower/Gold Level (Across from Conference Registration)

Exhibit Hall: Riverside Center, East Tower/Purple Level (Lower Level)

Thursday Welcome Social: Grand Ballroom, East Tower/ Gold Level

Conference Sessions and Workshops: Columbus Hall, East Tower/Gold Level; Regency Ballroom, West Tower/Gold Level and other meeting space throughout the hotel

All-Conference Awards Luncheon: Grand Ballroom, East Tower/Gold Level

Saturday Closing Social: John G. Shedd Aquarium

#### **EXHIBIT HALL INFORMATION**

For the 2012 show, we have a new and improved schedule that we are very excited about! The exhibit hall will be open on Thursday and Friday only – with extended hours both days and exclusive hours on

Come visit more than 325 commercial manufacturers, distributors, designers and educational booths. The exhibits will showcase the newest equipment, supplies, ideas and services available to park, recreation, forest preserve, conservation and therapeutic agencies. Plan to spend several hours in the exhibit hall viewing the displays and visiting with exhibitors. All exhibits will be located in the Riverside Center Exhibition Hall, East Tower, Purple Level.

Each registered delegate will have the opportunity to win a variety of credits valid for any IAPD or IPRA offering, which will be awarded at specific times throughout the conference. Entry blanks will be in the registration materials that you must pick up at Conference Registration. You must be present to win. Rules and regulations will apply.

The IAPD/IPRA Soaring to New Heights Conference has the largest exhibit hall of any state park and recreation conference in the country. Be sure to visit and win a prize!

#### **EXHIBIT HALL HOURS**

Thursday, January 26: 1:00 pm - 6:00 pm, Grand Opening

Friday, January 27:

8:30 am - 12:30 pm and 1:30 pm - 5:00 pm (Exclusive Hours: 10:45 am – 12:30 pm)

\*Snack Reception from 4:00 pm – 5:00 pm. This is a ticketed event.

**SPECIAL THANKS TO BRUSSEAU DESIGN GROUP. LLC** Part of the W-T Family of Companies Proud sponsor of the snack reception in the exhibit hall





### GENERAL INFORMATION

#### HOUSING INFORMATION

Hyatt Regency Chicago (Host Hotel) 151 E. Wacker Drive, Chicago, Illinois

https://resweb.passkey.com/go/IllinoisParks or go to Web Link www.ilparksconference.com and click on



Registration and Hotel Information

Phone Reference

888/421-1442

Rates **Upgrades**  2012 IAPD/IPRA Soaring to New Heights Conference

\$115 Single/Double; \$125 Triple; \$135 Quad

\$30 per room to upgrade to Deluxe Room \$50 per room to upgrade to Regency Club \$30 per room to upgrade to Business Plan

Swissötel (Additional Housing Available) 323 E. Wacker Drive, Chicago, Illinois

https://resweb.passkey.com/Resweb.do?mode= Web Link



welcome\_ei\_new&eventID=3769428 or go to www.ilparksconference.com and click on Registration and Hotel Information

Phone Reference Rates Upgrades

888/73-SWISS or 312/565-0565

IAPD/IPRA Soaring to New Heights Conference \$115 Single/Double; \$125 Triple; \$135 Quad \$20 per room to upgrade to Lake View Room \$40 per room to upgrade to Corner King Room

- · Rooms are reserved on a first-come, first-served basis.
- The cut-off date for reservations is January 2, 2012. Reservations made after this date may pay a higher rate and are subject to availability.
- One (1) night's room and tax advance deposit by check or credit card must accompany each reservation. This deposit is fully refundable before December 19, 2011. After December 19, 2011 there will be no refunds for cancelled rooms. The Joint Conference Committee implemented this policy in 1999 due to the high rate of rooms cancelled at the last minute.

Suites: IAPD member agencies or IPRA members interested in reserving a suite must contact Dina Kartch at IPRA first at dina@ILipra.org. Once IPRA has given approval, you will be put in contact with the Hyatt directly. Exhibitors interested in reserving a suite must contact Sue Triphahn at IAPD first at striphahn@ilparks.org. Once IAPD has given approval, you will be put in contact with the Hyatt directly.

#### NO EMPLOYEE LEFT BEHIND (NELB)

The NELB logo will appear next to health and wellness focused sessions and workshops offered at this year's conference. Please be sure to attend these! Questions regarding the NELB award and the work of the Health and Wellness Committee can be directed to Lori Neubauer, Fitness Manager, Itasca Park District, Ineubauer@itascaparkdistrict.com.

#### **PARKING**

Delegates who are registered guests at the Hyatt Regency Chicago will receive a discounted daily parking rate of \$25 for valet parking; self-parking is not available. In/out privileges are allowed for overnight guests only. The parking rate for delegates who are registered guests at the Swissötel will receive a discounted daily parking rate of \$26 for valet parking; self-parking is not available.

Delegates not staying at the hotels can park in any of the downtown garages at regular rates. All delegates are encouraged to take public transportation.

#### **POLICY ON CHILDREN**

To preserve the professional business environment and ensure a quality educational atmosphere at the IAPD/IPRA Soaring to New Heights Conference, conference sessions and workshops, social events and the exhibit hall, no one under the age of 18 years will be allowed to participate in these functions or areas unless the person is a speaker or a registered full- or part-time student in a college or university and is attending the conference for the purpose of professional development and networking opportunities. The Saturday Closing Social at the Shedd Aquarium is open to children

#### POLICY ON MEMBERS AND NONMEMBERS

The following persons will be allowed to register at the member rate:

- · Members of the Illinois Park and Recreation Association in current standing through 12/31/12. IPRA memberships not renewed for 2012 by January 13, 2012 will be assessed the difference between the member and non-member conference registration fees upon their check-in onsite at Conference Registration.
- Commissioners/park board members, attorneys, board treasurers and board secretaries of agencies that are members of the Illinois Association of Park Districts.
- A maximum of six support staff from IAPD member agencies ("Support staff" is defined as clerical and maintenance personnel only.)

Requests from other persons or agencies asking for member rates will be presented to the Joint Conference Committee for approval prior to conference.



#### REGISTRATION INFORMATION

Early Registration Deadline Friday, December 2, 2011 Registration Deadline Friday, January 20, 2012

#### Registration Methods:

- Online at www.ilparksconference.com to save \$25 per registration package; online registration must be accompanied by credit card for payment.
- · Complete the Advance Registration Form and mail it with credit card or check to 2012 IAPD/IPRA CONFERENCE, PO Box 783. Elk Grove Village, IL 60009-0783
- · Complete the Advance Registration Form and fax it with credit card information to 847-759-6979; faxed registrations must be accompanied by credit card for payment.



#### Registration Information:

- Faxed or mailed registrations will be accepted until January 20, 2012. After January 20, 2012 registrations will only be accepted online at www.ilparksconference.com. Register online at www.ilparksconference.com for a \$25 per registration package discount!
- · IAPD/IPRA will not invoice agencies or individuals for conference registrations.
- Each registered delegate will receive a name badge, event tickets and CEU coupons (if applicable) onsite at conference. After registering you will receive an email confirmation with a bar code - please bring this with you to conference. This confirmation as well as a photo ID will be required to pick up your registration materials. Once onsite there will be a \$5 charge to reprint your name badge and EVENT TICKETS WILL NOT BE REPRINTED. You must purchase new tickets at the current onsite price in order to attend any ticketed events. You will not be permitted into the exhibit hall, conference sessions or workshops without the proper name badge.

#### Onsite Registration Hours:

Thursday, January 26 7:30 am - 6:30 pm Friday, January 27 7:00 am - 4:30 pm Saturday, January 28 7:30 am - 11:30 am

#### Registration Questions?

Contact CTE, the conference registration company, at either ilparks2012@cteusa.com or 847-759-4279.

#### SPECIAL THANKS TO CUNNINGHAM ASSOCIATES, INC.

Proud sponsor of the reusable insulated shopping bags given to all delegates.



#### SPECIAL THANKS TO ILLINOIS PARK DISTRICT LIQUID ASSET FUND+ (IPDLAF+) AND THE PFM GROUP

Proud sponsor of the name badge holders given to all delegates, exhibitors and speakers.



#### SILENT AUCTION

The Illinois Park and Recreation Foundation, in conjunction with the IPRA College and University Relations Committee, once again will conduct the Silent Auction located right next to Conference Registration, East Tower/Gold Level. Conference delegates will have the opportunity to bid on such items as weekend getaways, tickets to sporting events and golf packages. The auction is an easy way to purchase valuable services and products for yourself and your agency.

#### SPECIAL DIETS

Persons with special dietary needs may make special arrangements by emailing Dina Kartch at IPRA at dina@ILilpra.org no later than December 9, 2011.

#### SATISFACTION GUARANTEED

The Illinois Association of Park Districts (IAPD) and the Illinois Park and Recreation Association (IPRA) have instituted a Satisfaction Guaranteed Policy for the Thursday preconference workshops. IAPD and IPRA make every effort to ensure quality programs for participants. However, if a refund for a pre-conference workshop must do so no later than the end of the workshop in question. Forms will be available at Conference Registration. Any CEUs offered will be forfeited when a refund is made. Refunds will only be made symbols next to these workshops.



#### SPOUSE/GUEST PROGRAM AND REGISTRATION

All spouses or guests must register in order to participate in the conference, visit the exhibit hall and attend special programs. Spouses or guests must have no affiliation with or be employed by a park and recreation agency. Registration will include a name badge for admission to the Exhibit Hall, Thursday Welcome Social, conference sessions and workshops on Friday and Saturday and the Closing General Session on Saturday. Tickets for the All-Conference Awards Luncheon, the Snack Break on Friday in the Exhibit Hall and the Saturday Closing Social will be available for purchase. See page 37 for registration.

#### STUDENT EVENTS

We are recruiting student volunteers to assist the Operations Committee. In exchange for your time, you will receive a refund of your conference registration fee. In order to receive the refund you must:

- Be a full-time student.
- Be an IPRA member.
- Be registered and paid for conference.
- · Volunteer for four (4) hours.

If you are interested in volunteering please email Jerri-Lynn Kleina at pbsfolks@att.net or Marty Walsh at martyw@vhparkdistrict.org and include the days/times you are available.

#### Thursday, January 26

1:00 pm - 2:00 pm Student Conference Orientation

5:30 pm - 6:30 pm *Professional Connection* 

Warm thanks to Wendy Craven of WDSRA for coordinating this year's Professional Connection!

#### Friday, January 27

12:00 pm – 1:30 pm **Student Luncheon** 

1:30 pm - 2:30 pm Resume Review

3:00 pm - 4:15 pm Can Being Involved Politically Help You

Professionally?

#### Saturday, January 28

10:30 am - 11:45 am Learn Tips in Budgeting from Young Professionals and Business Office Staff

12:00 pm - 1:30 pm *Officers' Meeting* 

12:00 pm - 2:00 pm Marketing for the Non-Marketer

\*Look for details for all of these events and sessions in the final program.

#### TABLE RESERVATIONS FOR THE ALL-**CONFERENCE AWARDS LUNCHEON (Includes Legislator Tables!**)

Delegates who opt to reserve a table for the Friday All-Conference Awards Luncheon, including reserved legislator tables, must indicate so on the registration form on page 37 or when registering online. The table reservation fee is \$55, nonrefundable and paid for when registering for conference. Legislator tables are reserved through this reservation process as well. The person who is designated the table contact/coordinator will receive an email with full detailed instructions on the table registration process. The table contact/coordinator will be responsible for notifying those seated at their reserved table(s) of the table assignment(s). Once online conference registration closes on January 20, 2012, no more table reservations will be accepted. There will be no onsite table reservations taken. Register early to ensure the best possible table selection as tables are assigned on a first-come, first-served basis. All reserved tables will be tables of 12. You must have a full table.

#### **VOLUNTEERS... CALLING ALL** PROFESSIONALS AND COMMISSIONERS!

We are recruiting volunteers for Conference Registration and Conference Headquarters. If you are interested and have an hour or two to spare during conference, please send an email to the following people and include the day(s)/time(s) you are available.

#### **CONFERENCE REGISTRATION**

CONTACT: Alan Howard (ahoward@ilparks.org)

#### Hours of Operation:

Thursday, January 26 7:30 am - 6:30 pm Friday, January 27 7:00 am - 4:30 pm Saturday, January 28 7:30 am - 11:30 am

#### **CONFERENCE HEADQUARTERS**

CONTACT: Heather Weishaar (heather@ilipra.org)

#### Hours of Operation:

Thursday, January 26 7:30 am – 6:30 pm Friday, January 27 7:00 am - 5:30 pm Saturday, January 28 7:30 am - 3:00 pm

#### WHAT TO WEAR

Exhibit Hall Grand Opening: Casual business attire Thursday Welcome Social: Comfortable, casual clothes Friday All-Conference Awards Luncheon: Business attire Saturday Closing Social: Casual attire

### AND... DON'T FORGET TO **GO GREEN AT CONFERENCE** AND EVERY DAY!

IPRA's Environmental Committee would like to remind you that it is Easy to Be Green!

It's easy to be green with online registration! Visit the conference Web site at

www.ilparksconference.com and click on the Registration and Hotel Information link. You will save \$25 per registration package as an added bonus for registering online!

Are you interested in attending some green sessions while at conference? Be sure to visit the IPRA Environmental Committee table located across from Conference Registration. All the green sessions will be noted in the final conference program with the IPRA Environmental Committee's logo. We'll be sharing valuable resources and highlighting our current projects. As park and recreation professionals, it is our responsibility to set a green example and the Environmental Committee has the tools necessary to help agencies become environmental leaders. We can't wait to meet you!

Please join us in participating in several environmental initiatives during conference. Receptacles for recycling paper will be located throughout the hotel and be sure to bring along a reusable water bottle and mug.



#### **Pre-Conference Workshops**

All pre-conference workshops award 0.3 CEUs, pending approval. Pre-registration is mandatory. Register online at www.ILparksconference.com or see page 37.

#### 8:30 am - 12:00 pm

#### 37

#### The ABCs of Proposal Writing

Topic Track: Finance/Information Technology

**Registration Fee: \$75** 

Speaker(s): Donors Forum Representative

This workshop will focus on the seven basic components of writing proposals to private funders. Do your grant proposals need to be more effective? Ever wonder what makes a winning proposal? This introductory workshop will focus on how to position your agency for successful grantsmanship and prepare winning proposals to secure private foundation and corporate funding. **Learning Outcomes:** Participants will: (1) identify the essential elements of winning proposals; (2) learn the steps of proposal planning and conceptualization; (3) participate in small-group exercises and peer review.

#### LIMITED TO THE FIRST 36 REGISTRANTS.

#### 101

#### **Choose Your Attitude**

Topic Track: Leadership/Management

**Registration Fee: \$75** 

Speaker(s): Molly Hetrick, Freelance Trainer,

The Meeting Institute

We're all allowed to have a bad day every now and then, but having a bad attitude all time can be costly especially in the workplace. Choosing the right attitude gives you a competitive edge in business and in life. In this workshop you will learn the impact of choosing the right (and the wrong) attitude and will be challenged to closely examine your own. Learn skills you can use each and every day to help you choose your attitude. It could just change your life! Learning Outcomes: Participants will: (1) acknowledge the role attitude plays within our leadership and influence roles; (2) identify positive and negative attitudes that exist in our lives; (3) recognize how choosing a positive attitude can greatly affect the workplace, its goals and your personal and professional lives.

#### 210

#### Multi-Use Trails: Linking **Communities Through Cooperative** Agreements

Topic Track: Parks/Natural Resources **Registration Fee: \$75** 

Speaker(s): Ed Barsotti, Executive Director, League of Illinois Bicyclists; Marissa Dolan, Active Transportation Alliance; Rob Sperl, Director of Planning, Wheaton Park District; Dan Thomas, Principal Planner/Trails Coordinator, DuPage County

Local experts on multi-use trail advocacy and planning will provide an overview of trail planning including: the benefits of developing a trail plan, what a plan includes, partnering with others, addressing opposition and raising funds for planning and creating improvements. Emphasis will be placed on both individual trail planning and creating an overall community plan. Learning Outcomes: Participants will: (1) learn how planning for these types of facilities will benefit a variety of different stakeholders throughout their community; (2) understand the components of the planning process and implementation for trails.

#### 301

#### Something Happened in 2010 and It Changed Your Policies, Buildings, **Parks and People**

Topic Track: Governance/Legal Registration Fee: \$75

Speaker(s): John McGovern, President, Recreation Accessibility Consultants, LLC

The US Department of Justice published new regulations for parks, forest preserve districts, conservation districts, municipalities, special recreation associations, other local governments and states on September 14, 2010. These become effective March 15, 2012. The new regulation requires some new policies and for the first time ever includes design guidance for recreation environments. Playgrounds, pools, golf courses, boating areas, fishing areas, sports fields, sports courts and fitness facilities areas will be addressed. The requirement for an access audit and transition plan is reaffirmed as well, with the new deadline for access audits being March 15, 2012. This workshop will review the policy and design requirements.

Learning Outcomes: Participants will: (1) learn policy requirements regarding other power driven mobility devices, service animals and access audits; (2) learn the elements of the design requirements for recreation spaces such as playgrounds, golf





#### 8:30 am - 12:00 pm (continued)

#### 401

**Boomerang Marketing Strategies: How to Keep Your Customers Coming** 

**Topic Track:** Marketing/Public Relations

Registration Fee: \$75

Speaker(s): Jodi Rudick, Professional Speaker,

**ADvisors Marketing Group** 

Is the customer always right? Not exactly, but it is 10 times more expensive to bring in a brand new customer than it is to keep ones you already have. Using the Make and Take Customer Retention Plan, you will leave this workshop with ready to use tactics and templates to increase customer value, participation and profits. By exploring "old school" and high-tech tools, you will learn how to transform casual (even disgruntled) customers into raving fans and a powerful secret sales force.

**Learning Outcomes:** Participants will: (1) create a Make and Take Customer Retention Program for immediate action and implementation; (2) identify assessment tools to manage and improve front line and direct customer communications.

#### 501

#### When Actions Speak Louder Than Words

Topic Track: Therapeutic Recreation

Registration Fee: \$75

Speaker(s): Kim Davis, Research Associate, Indiana

Institute on Disability and Community

The goal of this informative workshop is to build an understanding of how different behaviors are communicative, to understand what their messages might be, how to begin to interpret those messages and to provide positive approaches for supporting behavior. Thinking about behavior as communication presents a different perspective to support our development of strategies that encourage positive behaviors. This is crucial information to consider so that when an individual "misbehaves", we can learn to pause and ask, "What is this individual saying?" Learning Outcomes: Participants will: (1) be able to explain how behavior and communication are linked and identify potential messages of behavior; (2) recognize how the "big picture" can assist in deciphering messages of behavior; (3) learn to use positive behavior approaches to support behaviors.



### 11:00 am - 4:00 pm

### **Career Development Symposium and Luncheon**

Registration Fee: \$89

11:00 am - 11:30 am Registration/Check-In

11:30 am - 12:30 pm Lunch

12:45 pm - 2:15 pm

Taking Control of Your Job and Your Life

- · Communicating with Confidence and Clarity Review the basics of good communication and learn how to apply these powerful principles on an everyday basis, in every professional situation. Professional tips from the greatest communicators... put them to work for
- Managing Multiple Priorities: What to Do When Everything's Important Sort through all of the priorities you're juggling and put them into a perspective that's manageable and workable. Identify creative ways to get others to help you. Rally the support you need at work, at home... anywhere.
- Staying Organized, Focused and In Control In your role, you're expected to function as "command central" in your office... keeping track of information and people no matter how hectic things get. This dynamic session will show you dozens of tricks to do it better in the many situations you deal with, all without missing a beat.

#### 2:30 pm - 4:00 pm

Career and Professional Development

- · Effectively Working With Others: "People" Skills That Build Trust and
  - It's the secret ingredient in the most successful careers... the ability to communicate one-on-one, with virtually anyone, at any level. Increase your ability to work more productively with every person you encounter in
- Practical Problem Solving and Decision Making: Make the Right Call **Consistently and Competently** 
  - Learn strategies for resolving problems (big or small) with ease and confidence. Gain the trust and respect of your boss and coworkers as a professional who can handle tough situations and make sound decisions.
- · Dealing With Difficult People: How to Take On the Toughest Types Virtually no workplace is safe from those frustrating and demanding people who make it difficult for you to do your job. Whether it is a boss, a colleague or someone outside your organization, you'll discover how to react with skill, composure and confidence.

Tour the Exhibit Hall, Riverside Center, East Tower, Purple Level



#### 8:30 am - 12:00 pm (continued)

#### 601

#### Communication is a Chocolate Chip Cookie

Topic Track: Marketing/Public Relations

**Registration Fee: \$75** 

Speaker(s): Joe Wakeley, Aquatic Director and Consultant, Ohio University and

Wakeley Aquatics

We learn to do it very young before a word is actually spoken and people cherish the last ones. In the middle, we digest our fair share of communication cookies. Finding the right recipe and balance will assist greatly within vour 360 degrees of influence. From the interview, developing your staff and your leadership style to that exiting employee, who knew a cookie could teach us so much? **Learning Outcomes:** Participants will: (1) learn a balanced and helpful perspective on communication; (2) learn how to provide balanced communication in the work place.

#### 1:30 pm - 5:00 pm

#### **Building Strategic Relationships with Corporations and Foundations**

Topic Track: Marketing/Public Relations

**Registration Fee: \$75** 

Speaker(s): Donors Forum Representative

This workshop will focus on how to effectively position and build a successful relationship with grantmakers. Would you like to build a comprehensive corporate and foundation relations program? Find out what it takes to build closer partnerships with your funders and achieve your fundraising goals.

**Learning Outcomes:** Participants will: (1) identify current trends in corporate and foundation funding including grants and sponsorships; (2) identify the keys to successful relationships; (3) learn techniques in cultivation, solicitation and stewardship.

LIMITED TO THE FIRST 36 REGISTRANTS.

#### 10:00 am - 2:00 pm



**Parkies: Maintaining Your Community** 

Topic Track: Parks/Natural Resources

**Registration Fee: \$89** 

Speaker(s): Karen Kase, Biologist, Hampton, Lenzini and Renwick, Inc.; Pat Doherty, Public Works Director, Pingree Grove Public Works; Carl Gorra, Parks Central Operations Manager, Sue Omanson, Community Development Manager and Peggy Polkonen, Project Manager, Naperville Park District

This workshop is the first of its kind for the IAPD/IPRA Soaring to New Heights Conference. It will bring together parks maintenance professionals from agencies throughout the state to discuss various parks topics including, but not limited to: the maintenance of natural areas, environmentally friendly de-icer and going green in the parks field. Attendees will hear from different speakers on these topics and will also have an opportunity to visit the exhibit hall and to network with fellow parks maintenance professionals in a post-workshop social. **Learning Outcomes:** Participants will: (1) begin to create a network of professionals in similar roles to call upon when they encounter issues in their own park system; (2) learn about Wetlands and Prairie Maintenance and Restoration; (3) determine if it is feasible for their agency to be green and identify alternative solutions to salt.



#### 39

#### StrengthsFinder

Topic Track: Leadership/Management

**Registration Fee: \$75** 

Speaker(s): Lauren Soderstrom, Training Specialist, The Management Association of

Do you do what you do best everyday? Probably not. We spend more time and energy fixing our faults rather than building our talents. This is a crucial mistake that can affect our productivity, morale and future growth potential. Prior to this workshop, participants will take an online assessment that will provide their top five Strengths Finder themes. During the workshop, we will explore how to use these top five themes to develop strengths while exploring the theory of Strengths, dispelling myths and learning more about a personal development plan.

**Learning Outcomes:** Participants will: (1) discuss StrengthsFinder theory and learn why building on strengths has the most impact on personal development: (2) engage in in-depth discussions regarding personal strengths and how they apply to current roles; (3) define the four domains of leadership and the impact of each; (4) develop an action plan to further develop strengths.

#### LIMITED TO THE FIRST 30 REGISTRANTS.

### Working The Room: Networking That

Topic Track: Leadership/Management

Registration Fee: \$75

Speaker(s): Molly Hetrick, Freelance Trainer,

The Meeting Institute

You walk into a room as a business social... you don't know anyone and your boss wants you to get new contacts – now what?! This educational workshop is great for everyone, whether you are just starting or need a refresher, to feel confident and reenergize the way you work a room! The workshop will focus on how to work a room in both professional and social settings plus techniques for introducing yourself, feeling confident even when you don't know anyone, setting goals to "cast your net" and much more. You will be sure to leave this fun, energy-filled workshop with a new excitement and confidence for networking and working a room!

Learning Outcomes: Participants will: (1) understand the steps and techniques for working a room with poise and confidence in business settings; (2) learn ways to navigate in a social business setting and start conversations with maximum results; (3) improve personal skills such as proper introductions and handshakes that positively represent you and your business.



#### 1:30 pm - 5:00 pm (continued)

#### 302

#### You Hired Your Employee, Now What?

Topic Track: HR/Risk Management

**Registration Fee: \$75** 

Speaker(s): Nancy Aldrich, Superintendent of Human Resources, Arlington Heights Park

District; Jennifer Hermonson,

Superintendent of Business Services and HR, Streamwood Park District; Kevin Romejko, HR and Safety Manager, Palatine

Park District

This workshop is designed to assist a supervisor with information to make a good decision on hiring a new employee. But, this is only the beginning. The workshop will help you learn to set expectations for a new employee, how to make them accountable for their job duties and within 90 days be able to determine if the employee has satisfactorily passed their probationary period.

Learning Outcomes: Participants will: (1) walk away with a pre-hire resource sample book that includes, but is not limited to, job description, job posting, phone interview questions, interview questions and offer letter; (2) learn how to set expectations for the new hire, hold the new hire accountable, new hire checklist, on-boarding ideas, 90day evaluation, coaching ideas and reviewing time sensitive documents.



#### 402

#### 101 FREE (And Practically FREE) Ways to Promote Your Parks, Programs, Agency (And Even Yourself)

**Topic Track:** Marketing/Public Relations

Registration Fee: \$75

Speaker(s): Jodi Rudick, Professional Speaker, Advisors Marketing Group

Fasten your seat belt and get ready for a fun, fast-paced workshop full of real-world marketing ideas, tools and strategies. We'll explore critical concepts and hot-off-thepress strategies to promote your agency's programs, activities, facilities and events with little or no money. Tough economic times require that you turn up the marketing heat and attract new customers to your doors while increasing current customer loyalty and repeat business. This workshop is continually updated with the latest techniques and examples from both the public and private sectors. iPads, tablets and laptops are welcome!

**Learning Outcomes:** Participants will: (1) learn over 101 actual ways to promote any facet of your park and recreation agency with little or no money; (2) learn how to transform every customer contact into an opportunity to add value and increase participation.

#### 502

#### The Impact Movement Difference and Sensory Challenges on the Abilities of People with Autism and Other Disabilities

Topic Track: Therapeutic Recreation **Registration Fee: \$75** 

Speaker(s): Kim Davis, Research Associate, . Indiana Institute on Disability and

Community

Austism Spectrum Disorder is a neurological disorder that impacts each individual differently. For some individuals, there may be sensory processing difficulties; for others, movement differences may challenge participation. Both sensory and movement difference challenges can impact communication, the ability to control body movements and how one relates to the environment. Any of these challenges can be interpreted as challenging behaviors. By focusing on the symptoms of movement difference and the dynamic system, participants will see how the perception of movement and sensory differences can impact the perception of people diagnosed with Autism or other developmental disabilities.

Learning Outcomes: Participants will: (1) be aware of the dynamic system as it relates to ASD movement and sensory issues; (2) be aware of potential accommodations to incorporate.

#### 603

#### Journey Through Time: Chicago Park **District's Humboldt Park**

Topic Track: Facilities Registration Fee: \$75

Speaker(s): Julia Bachrach, Historian,

Chicago Park District

Join us for this off-site workshop that will allow participants to gain a better understanding of Humboldt Park, which was designed by several important landscape architects including Jens Jensen. It will also prompt participants to consider how historic parks can accommodate contemporary needs. Humboldt Park includes the Puerto Rican Cultural Arts Museum, a Cubs-sponsored little league stadium and other diverse programs.

Learning Outcomes: Participants will: (1) gain a deeper understanding about the history of parks, park planning, design and various aspects of social and cultural history; (2) learn about ways in which historic parks can accommodate contemporary needs.

#### 902

#### InDesign CS5 Tips and Tricks

Topic Track: Marketing/Public Relations

**Registration Fee: \$75** 

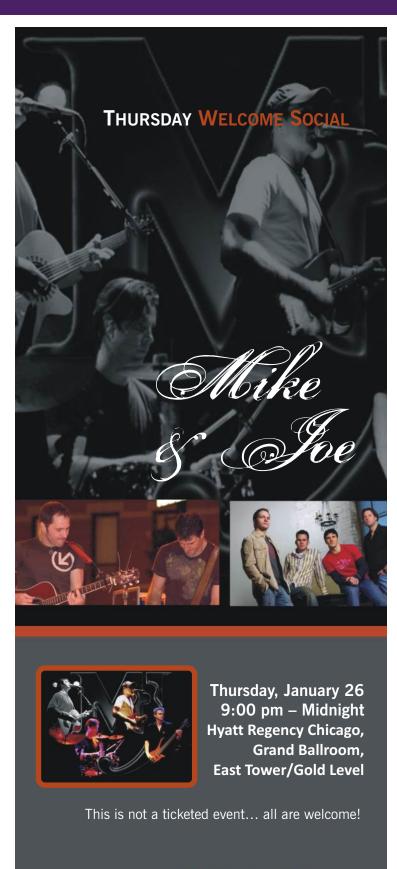
Speaker(s): Eric Sands, Creative Director,

DCC Marketing

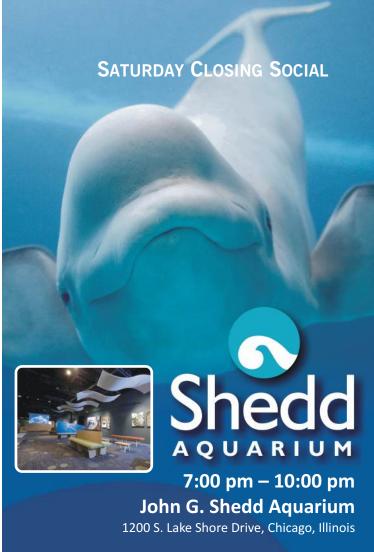
In this Adobe InDesign CS5 workshop, you will learn how to use this popular page layout software to design and create professional-quality brochures, letterhead, business cards, PDF files and more. You'll discover that you don't need to be a designer or an artist to produce beautiful documents! Learn tips and tricks to keep your skills up to date and to improve your overall capabilities. Learn to employ master pages, style sheets, layers, color usage tips, typography tips and more to help keep your layouts and collateral consistent and easier to manage.

Learning Outcomes: Participants will: (1) be able to better their layout skills and knowledge while using Adobe InDesign; (2) learn basic to intermediate tips and tricks for InDesign CS5 to keep their skills fresh and cutting edge.

### CONFERENCE SOCIALS



SPONSORED BY: Valleyboll Process



#### THIS IS A TICKETED EVENT!

Ticket includes roundtrip shuttle service from the Hyatt Regency Chicago, admission to the John G. Shedd Aquarium, a reception including food and beer/wine/soft drinks and a great night of fun!

#### **TICKET INFORMATION:**

- Delegates who register for the Full Package or the Saturday Only Package will receive one adult ticket.
- Tickets for adults are \$85; tickets for children (Under 12) are \$25
- Additional tickets may be purchased through the preregistration process or onsite from Conference Registration.
- Tickets will not be sold onsite at the John G. Shedd Aquarium.

**Buses will depart from the Hyatt Regency** Chicago beginning at 6:30 pm.

	BOARDSMANSHIP	FACILITIES	FINANCE/ Information Technology	GOVERNANCE/LEGAL	HR/RISK Management
8:00 AM - 9:15 AM		Upgrade Your Golf Course,     Ramp Up Re\$ult\$     Doug Myslinski, Senior Designer, Rick     Jacobson Golf Course Design; Rob     Waldron, Business Development     Manager, Billy Casper Golf      Pre-Manufactured Buildings:     Thinking Outside the Box     Sheavoun Lambillotte; Executive     Director, Geneva Park District; Frank     Parisi, Associate Principal, Williams     Architects	Alternative Source of Revenue:     Cell Towers, Negotiating and     Planning     Keith Mandoske, President, W-T     Communication Design Group; NTP     Wireless Consultant	Legal/Legislative Part I     Robert K. Bush, Attorney, Ancel,     Glink, Diamond, Bush, DiCianni &     Krafthefer, P.C.; Jason Anselment,     Legal/Legislative Counsel, Illinois     Association of Park Districts     Regulation of Park Construction     Sites: Constant Vigilance     John Christensen and Derke Price,     Attorneys, Ancel, Glink, Diamond,     Bush, DiCianni & Krafthefer, P.C.	Internships, Independent Contractors and the Law Nicholas Grojean, Attorney and Margaret Kostopulos, Attorney, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.      Payroll Reporting Issues for Government Entities Karen Sanchez, Sikich HR Consulting
8:00 AM - 10:00 AM	Strong Board and Director Teams:     What Does it Take?     Beth Michaels, Principal and Dale     Primer, Principal, Primer, Michaels     & Associates	Aquatic Design Challenges: What Would YOU Do?     Steve Crocker, Studio Director and Kevin Post, Project Manager, Counsilman-Hunsaker      Preventative Maintenance for Your Fitness Center Mike Lyons, Professional Fitness Concepts, Inc.	Understanding Procurement Rules and Developing Scope for Your Purchasing Needs     IGFOA Representative      Crossing the Financial Tight Rope Jamie Sabbach, Founder and Managing Member, 110 Percent      Public Salary:     Why and How to Use It     Brad Folkens, Vice President/     Software Engineer and Dr. Liangfu     Wu, President, Citytech USA	Public Art, Trademarks,     Copyrights and Web Site     Cautionary Tales: Protecting     What's Yours and Not Using     What's Theirs     Jackie Criswell, Partner, Tressler     LLP	Human Resources for Tomorrow: Emerging Trends Joyce Grenis, Senior Vice President of Human Resource Consulting Services, Sikich LLP
9:30 AM - 10:45 AM	Board/Executive Director/Staff Relations Rick Hanetho, Executive Director and Michael Schyman, Commissioner, Northbrook Park District	Ladies and Gentlemen:     Start Your Revenue Engines     Doug Holzrichter, President, PHN     Architects; Greg Petry, Executive     Director, Waukegan Park District      Alternate Management Structures     Available to Municipal Golf     Courses     Richard Singer, Director of     Consulting Services, National Golf     Foundation; Rob Waldron, Business     Development Manager, Billy Casper     Golf	GIS (Geographic Information Systems): A Tool You Can Use for Better Decision Making Mary Gardocki, Consultant, Heller and Heller Consulting	FOIA-AAGGHH! The Dark Side of the Illinois Sunshine Laws Robert Bush, Attorney and Keri-Lyn Krafthefer, Partner, Ancel, Glink, Diamond, Bush, DiCianni & Krafhefer, P.C.      Prevailing Wage Laws     Derke Price and Adam Simon, Attorneys, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.	HR Compliance 2012     Julie Strahl, Sikich HR Consulting     Education and Awareness of Head Injuries and Concussions in Youth Sports     Rebecca Carl, MD, Children's Memorial Hospital, Patrick     Heffernan, Program Specialist, Chicago Park District
2:45 PM - 4:45 PM	Board Leadership: Strategies for Effective Board Meetings Beth Michaels, Principal and Dale Primer, Principal, Primer, Michaels & Associates	Creating Partnerships for a Win- Win Building Solution Barbara Heller, President, Heller and Heller Consulting; Tom Poulos, Vice President/Principal, Williams Architects	The Greening of Cash Management Banking Services Can Prevent Bank Fraud Karen Haas, Vice President/ Relationship Manager, John Wacaster, Vice President/Senior Cash Management Consultant and Debbie Williams, Vice President/ Regional Cash Management Manager, Chase Bank  REC Trac: Get the Answer to Your Questions Using a Live Database! Patrick Hayden, Rec Trac Product Manager and Giles Wiley, President, Vermont Systems		The Dos and Don'ts for Iransitioning Executive Employees Out of Your Organization Keri-Lyn Krafthefer, Partner, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.; Heidi Yoorhees, President, Voorhees Associates, LLC  Discipline and the Evaluation Process: Having the Tough Conversations Bill Hooker, Training Program Supervisor and Steve Kleinman, General Counsel, PDRMA  Ethics and Ethical Dilemmas Janet Snook, Director of Parks and Recreation, City of Raymore, Missouri
3:00 PM - 4:15 PM		Accept Donated Property - \$0/Purchase - \$\$\$/Hire Consultant     - \$\$/Do These Wrong - Priceless! Stephen Grossmark, Partner, Tressler LLP      Rounds and Revenue Mike Cutler, VP Business Development, Chuck Kohut, Regional Director of Marketing and Jered Wieland, VP of Operations, Billy Casper Golf	Park Finance: Making Ends Meet Robert Porter, Director of Special Projects, Derke Price and Adam Simon, Attorneys, Ancel, Glink, Diamond, Bush, DiGianni & Krafthefer, P.C.  The Tax Levy: Where Do I Begin? Susan Leninger, Superintendent of Business Services, Bartlett Park District; Nancy McCaul, Executive Director, Fox Valley Park District	Legal/Legislative Part II Jason Anselment, Legal/Legislative Counsel, IAPD; Charlene Holtz, Partner, Tressler, LLP	Independent Contractors     Versus Employees     Robert Bush and Margaret     Kostopulos, Attorneys, Ancel,     Glink, Diamond, Bush, DiCianni &     Krafthefer, P.C.

**RECREATION** 

**THERAPEUTIC** 

DECDEATION

MANAGEMENT	COMMUNICATIONS	RESOURCES	REGREATION	RECREATION
Implementing Strategic Plans for Agency Success and Economic Improvement Brook McDonald, President/CEO, The Conservation Foundation; Steve Messerli, Executive Strategist and Project Advisor      Transition Management and Succession Planning: Are YOU Prepared? Executive Service Corps of Chicago Representative	What to Do When the Big     Corporate Fitness Venues Enter     Your Marketplace     Panel of Experts     Good Versus Great Design     Ian Everett, Marketing Coordinator,     Carol Stream Park District	Wind and Solar Power Applications for Park Districts, Forest Preserves, Conservation and Recreation Agencies Mark Burger, President, Illinois Solar Energy Association; Jonathan Nieuwsma, Chairman, Small Wind Committee, Illinois Wind Energy Association     How Green is Your Playground? Naturalizing the Outdoor Space Sara Kreiss, Educational Design Consultant, Grounds For Play, Inc.	Childhood Obesity 101: The Epidemic and Interventions to Address It Consortium to Lower Obesity in Chicago Children Representative  How to Enhance Your Golf Instruction: Focus on Beginners and Juniors Rick Anderson, Director of Golf, Decatur Park District	Special Diets/Food Allergies and the Legal Responsibilities PDRMA Representative
The Importance of Civility Training Molly Hetrick, Freelance Trainer, The Meeting Institute	Snooze - Proof Your     Presentations     Jodi Rudick, Professional Speaker,     ADvisors Marketing Group      SEO + Traditional Marketing =     Optimal Website Presence     Scott Kolbe, Creative Director/     Partner, Sikich, LLP		An Aging Society:     A Park District Gold Mine!     Lucia West Jones, CEO, Agency on Aging of     Northeastern Illinois	Drum Circles     Speaker TBA      Love and Logic Behavior Management     Elgin Mental Health Hospital     Representative
Leadership for a Sustainable Future:     Business Planning Guides Decision     Making     Terry Schwartz, Executive Director,     Winnetka Park District      Performance Dashboards: Using Good     Data for Decision Making     Barbara Heller, President, Heller and     Heller Consulting: Chuck Trongnetpanya,     Director of IT and Human Resources,     Northbrook Park District	Boosting Your Public Speaking and Presentation Skills Gail Johnson, President/CEO and Pam Parr, Senior Consultant, Face to Face Communications and Training, Inc.	Complete Ballfield Renovation Keith Gorczya, Superintendent of Parks and Tim Howe, Parks Manager, Streamwood Park District  Nature Centers: Bringing Nature Inside to Create Environmental Stewardship Tom LaLonde, Vice President/Principal, Williams Architects	Pathways for Play: Encouraging Healthy Lifestyles for Children, Families and Communities Fred Lantz, Partner and CPA, Sikich LLP  Senior Trippin' Sue Gager, Active Adult Supervisor, Bensenville Park District; Darlene Schnidt, Active Adult Coordinator, Addison Park District	• Theater/Drama Games Red Kite Project Representative
Surviving the Future: How to Use Business/Operational Planning to Help Your Organization Grow and Prosper Mick Weltman, President, Weltman Consulting	The Changing Face of America Linda DeLavallade, Diversity Best Practices  Video: Application for Web Scott Kolbe, Creative Director/ Partner, Sikich, LLP		Field Trip! Music is Fun: How to Incorporate Music and Music Partnerships Into Your Park Programs Jacqui Ulrich, Cultural Enrichment Manager, Chicago Park District	Autism Spectrum Disorder: The First Pieces of the Puzzle Kim Davis, Research Associate, Indiana Institute on Disability and Community

PARKS/NATURAL

### • A Balanced Approach to Decision

Bobbie Heracovich, Executive Director, Champaign Park District; Steve Larson, Executive Vice President/Municipal Advisor and Brad Townsend, Executive Vice President/Municipal Advisor, Ehlers and Associates, Inc.

LEADERSHIP/

**MARKETING**/

• Strong Women, Strong Members, Strong Communities

Sara Kooperman, Sew Fitness

• Joint Distinguished Agency Session John Hecker, Executive Director, Des Plaines Park District

#### • Mobile Marketing Theres Kuhl, Weblinx, Inc.

• What We Have Here is a Failure to **Communicate aka Communication** 

Gail Johnson, President/CEO and Pam Parr, Senior Consultant, Face to Face Communications and Training, Inc.

• From Stigma to Competitive Edge: The

Rebranding of Poplar Creek
Gary Buczkowski, Director of Planning and Development, Hoffman Estates Park District; Dustin Hugen, Golf Course Superintendent, Billy Casper Golf; Todd Quitno, Senior Project Architect, Lohmann Golf Designs, Inc.

• Successful Playground Community Build: How to Plan It Kevin Driscoll, Sales NuToys Leisure Products; Bryan Sykora, Business Development, Landscape Structures

· Creating Community Alliances and Partnerships: A Process

Laura Barr, Program Coordinator, University of Illinois Extension Service; Deborah Carter, Program Coordinator and Gina Rodriguez, Fitness Coordinator, Joliet Park District; Julie Edwards, Director, Mission Services, Provena Saint Joseph Medical Center

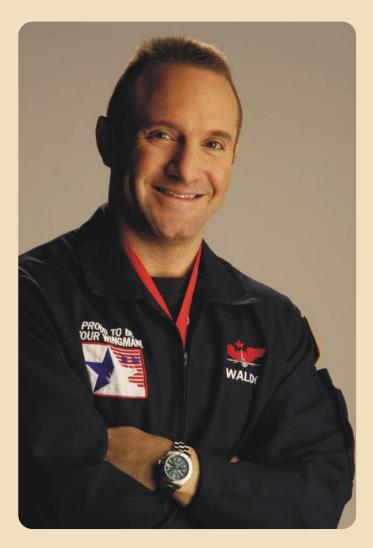
 Teen Programming: We've Built It, Why Won't They Come?
 Jason Posluszny, Recreation Assistant, Bloomingdale Park District; Sean Warren, Teen Recreation Supervisor, St. Charles

• Structured for Success Sandra Blondin, School Service/Day Camp Coordinator, Fox Valley Special Recreation Association

SAIU	IRDAY, JANUARY 28				
	BOARDSMANSHIP	FACILITIES	FINANCE/ Information Technology	GOVERNANCE/LEGAL	HR/RISK Management
8:45 AM - 10:00 AM	Board Member Practices and Procedures: Meetings, Policies and Contracts Oh My! Robert Bush and Derke Price, Attorneys, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.	ComEd Procedures and Interface Vice President and Manager of Real Estate, ComEd	Nowhere to Hide: A Municipal Bond Update, The Latest Rules and How They Affect Your Agency Lynda Given, Partner and Anjali Vij, Associate, Chapman and Cutler LLP; Dave Phillips, Senior Vice President, Speer Financial, Inc.	No One with a Disability Uses Our Parks Anyway and Other Myths About the ADA John N. McGovern, President, Recreation Accessibility Consultants, LLC	New Concepts for Preventing Workplace Injury Jesse Kinsland, Risk Management Consultant and Dane Mall, Manager of Risk Management Services, PDRMA      Best Practices for Training and Scheduling Aquatic Staff Panel of Experts
9:00 AM - 11:00 AM	Parliamentary Procedure and Robert's Rules     Nancy Sylvester, Professional Registered Parliamentarian, Sylvester Enterprises	Improving Your Golf Course to Bring in People Doug Myslinski, Jacobson Golf Course Design	How to Protect You and Your Agency from Computer Crime Mike Bazzell, Computer Crime Detective, Alton Police Department and FBI Cyber Crime Task Force	For Board Members Only: A     Primer on Board Powers and     Duties     Cynthia DeCola and Bob Kohn,     Attorneys, Hodges, Loizzi,     Eisenhammer, Rodick & Kohn LLP	Drowning I Didn't Think It Would Happen to Me! Michael Oostman, Aquatics Safety Consultants      You Want Me to Hire Who? Avoiding the Pitfalls of Forced Hiring Brian Sullivan, Executive Director, Morton Grove Park District
10:30 AM - 11:45 AM	Ask the Commissioner     Christine Garry, President,     Barrington Park District, Fred     Hohnke, President, Woodridge Park     District; Ron Lehman,     Commissioner, Channahon Park     District	Best Practices for Setting Facility Park Rules and Policies Speaker TBA	GASB: Where the Fun Begins and Never Ends! Fred Lantz, Partner and CPA, Sikich LLP     Learn Tips in Budgeting from Young Professionals and Business Office Staff Lynsey Heathcote, Recreation Manager and Susan Leninger, Superintendent of Business Services, Bartlett Park District	Public and Private Partnerships: More for Less! Robert Bush and Derke Price, Attorneys, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.  Intergovernmental Agreements: Collaboration is More Essential Than Ever Scott Puma and Adam Simon, Attorneys, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.  Director Contracts: Pros and Cons Keri-Lyn Krafthefer, Partner and Robert Porter, Director of Special Projects, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.	Noise Exposure: Who is Really at Risk?     Sue Zurales, Audiologist, Mobilear, Inc.
12:00 PM - 2:00 PM	Managing Conflict in the Board Room Nancy Sylvester, Professional Registered Parliamentarian, Sylvester Enterprises	Lowering Your Bottom Line with Sustainable Design Tom LaLonde, Principal/Vice President, Williams Architects; Don McLauchlan, Principal, Elara Engineering	Financial Best Practices     Claire Glenn, Director of Finance     and Administration, Cary Park     District; Stan Helgerson, Retired     Finance Director, Village of Carol     Stream; Dave Phillips, Senior Vice     President, Speer Financial, Inc.;     Rita Trainor, Finance Director,     Wheaton Park District      Locating Personal Information     Online     Mike Bazzell, Computer Crime     Detective, Alton Police Department     and FBI Cyber Crime Task Force		Family Medical Leave Act:     Navigating Your Way Through     the Hidden Dangers of the     FMLA     Cynthia DeCola, Attorney/     Partner, Hodges, Loizzi,     Eisenhammer, Rodick & Kohn     LLP      Employee Recruitment: Formal     and Informal Strategies     Vincent Moore, CED, Vincent     Imaging
12:15 PM - 1:30 PM	Newly Elected Official? Your Duties of Office Robert Bush and Derke Price, Attorneys, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.	A Closer Look, Guarding Lakefronts     Ann Cordes, Aquatic Training Specialist, Chicago Park District      Lead a LEED Workshop: Structuring a Beneficial Sustainability Workshop Arnie Biondo, Executive Director, Carol Stream Park District; Frank Parisi, Williams Architects		Tweeting into Trouble: Avoiding Legal Problems with Social Networking Keri-Lyn Krafthefer, Partner, Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.; Sameera Luthman, Director of Marketing and Communications and Katie Sepe, Director of Human Resources, Naperville Park District  The Troubled Contractor Means Trouble for You Ralph Kooy, Partner, Tressler LLP	Successful Hiring: Strategies to Avoid Immigration Pitfalls Eduardo Bolt, Partner and Agnna Varinia Guzman, Associate, Tressler LLP  Sexual Predators: Is Your Agency Safe? John Good, Juvenile Officer, Glenview Police Department  Workplace Wellness: How It Can Improve Your Bottom Line Lori Neubauer, Fitness Manager, Itasca Park District

			SAIONDA	II, JANUARI 20
LEADERSHIP/ MANAGEMENT	MARKETING/ COMMUNICATIONS	PARKS/NATURAL Resources	RECREATION	THERAPEUTIC RECREATION
Park Bench Stories by Executive Directors Rich Grodsky, Executive Director, Elmhurst Park District; Greg Petry, Executive Director, Waukegan Park District; Mark Schneiderman, Executive Director, Skokie Park District  The Nuts and Bolts of Innovation Praveen Gupta, Author of Business Innovation in the 21st Century and The Innovation Solution and faculty member at UIC and IIT  What Do Directors Do? What Are Their Jobs?  Jerry Handlon, Retired Executive Director, Schaumburg Park District	Marketing Your Golf Facility to the Online Golfer     Dan Bury, Customer Sales Manager, Dan Hardy, Market Sales Manager and Mike Hendrix, Regional Sales Director, Golf Channel      Legalities and Ethics in Marketing Kathryn Vanden Berk, Attorney, Law Offices of Kathryn Vanden Berk      How to Bridge the Intercultural Communication Gap Vincent Moore, CEO, Vincent Imaging	Outsourcing Your Equipment     Maintenance and Repair     Jesse Felix, Superintendent of Parks     West Chicago Park District; Brian     Hedges, Reinders	Creating Special Events That Will Dazzle Your Patrons! Meghan Jourden, Recreation Supervisor and Suzanne Waghorne, Service Team Specialist, Carol Stream Park District  Drums Alive! Fitness Trends and So Much More Janel Geary, Superintendent of Recreation, Crete Park District; Alane Krumbine, MT-BC, Co-Director/Founder of MTEC Corporation  Effective Team Building Using Low-Cost Portable Props Sydney Sklar, Assistant Professor, University of St. Francis	• ADA: Beyond the Building Speaker TBA
Understanding the Skills That Boards     Are Looking to Hire     Keith Frankland, Hazard, Young, Attea     and Associates, Ltd., Peter Murphy,     President and CEO, IAPD, Heidi     Voorhees, President, Voorhees     Associates, LLC      Effectively Training Staff     Tracey Crawford, Assistant Director,     Fox Valley Special Recreation     Association	Identity Dos and Don'ts: Agency Branding Scott Kolbe, Creative Director/ Partner, Sikich, LLP		ELITE: Parks, Rec and Respect!     Sylvester Bush, Chief of Park Police; Carl     Cannon, Program Coordinator; Sally Cloyd,     Volunteer; Shalesse Pie, Superintendent of     Human Resources, Peoria Park District	Working With and Programming for Individuals with Mental Illness     Elgin Mental Health Hospital     Representative
Creating a Legacy Through Succession Planning and Leadership Development Barbara Heller, President, Heller and Heller Consulting Change Management Cindy Curtis, Deputy City Manager, City of Virginia Beach	Building Marketing Partneships That Last Denise Barreto, Managing Partner, Relationships Matter Now, LLC Beyond Facebook Eric Gottloeb, Community Manager, Allstate	Green Roofs     Andy Dogan, PHN Architects     Community Gardens:     Growing From the Ground Up     Keven Graham, Planning Resources	The Exploration of Creative Play Environments: A Curious Philosophy Eric Hornig and Patty King, Hitchcock Design Group  Effectively Managing and Overseeing Volunteer Coaches John Engh, Chief Operating Officer, National Alliance for Youth Sports  Nails, Hammers and Wood, Oh My! Innovative Day Camp Programs Lee Ann Fisk, Irwin Community Center Manager, Homewood-Flossmoor Park District	
Community Leader First; Park and Rec Professional Second David Barth, Principal, AECOM Design + Planning Capital Campaigns: From the Beginning Elaine Harrington, Campaign Manager, United for Youth	• Marketing for the Non-Marketer Speaker TBA		Do You Want Your Own New Event?  Jerry Handlon, Retired Executive Director, Schaumburg Park District	How to Teach Play to Individuals with Special Needs Speaker TBA
Who is Your FIRST Customer? The Importance of Satisfying Internal Customers     Denise Barreto, Managing Partner, Relationships Matter Now, LCC      Developing a Strategy Focused Organization     Barbara Heller, President, Heller and Heller Consulting, Inc. and MaryBeth Thamann, Director, Kettering Parks, Recreation and Cultural Arts	Building Your Fitness Brand Carrie Dellamano, Marketing Director, Lemont Park District	Project Presentation: Starved Rock Boardwalks and Platforms John Frauenhoffer, ERA Consultants	The Value of Play: Bringing People Back to the Park Joel Agate, Assistant Professor of Recreation, Southern Illinois University  Senior Programming from A to Z Teresa Grodsky, Senior Center Supervisor, Park Ridge Recreation and Park District; Mary Stallings, Senior Center Supervisor, Dundee Township Park District	Incorporating Music Into Your Existing Programs Speaker TBA

### Closing General Session with Rob "Waldo" Waldman Saturday, January 28 2:15 pm - 3:00 pm Grand Ballroom, East Tower/Gold Level



Lieutenant Colonel Rob "Waldo" Waldman - The Wingman - is a professional leadership speaker and author of the New York Times and Wall Street Journal bestseller Never Fly Solo. He teaches organizations how to build trusting, revenue-producing relationships with their employees, partners and customers while sharing his experiences as a combat decorated fighter pilot and businessman.

Waldo overcame massive claustrophobia and a fear of heights to become a fighter pilot and believes that the key to building a culture of trust lies with your wingmen - the men and women in your life who help you to overcome obstacles, adapt to change and achieve success. In business and life, you should never fly solo! The solution to winning when the heat is on lies in the ability of every wingman in your organization, regardless of their role, to support the team and be 100% committed to the mission.

Audiences connect with Waldo not only because of his extensive business background, but also because he truly speaks from the heart and has an infectious passion for helping people. He makes a striking parallel that is memorable and exciting and brings fighter-pilot energy into each engagement. Waldo's captivating personal stories will encourage you to prepare diligently for every mission, face challenges with courage, build more meaningful relationships and maximize your potential both in business and in life.

Waldo is a graduate of the U.S Air Force Academy and also holds an MBA with a focus on Organizational Behavior. A Certified Speaking Professional (CSP), his clients include Hewlett Packard, New York Life, Nokia, Home Depot, Aflac and Johnson & Johnson. Ranked one of the Top 40 under 40 Business Leaders in Georgia, he's been featured on Fox & Friends, CNN, Investor's Business Daily, The Atlanta Journal Constitution and Business Week online.



# **ADVANCE REGISTRATION FORM** REGISTRATION DEADLINE IS JANUARY 20, 2012

Register online at www.ilparksconference.com for a \$25 per registration package discount!

Registration for conference and any pre-conference workshops must be done at the same time.

Faxed or mailed registration forms will be accepted until January 20, 2012.

4-1	EARLY (B	EARLY (BY 12/2/11)		REGULAR (12/3/11-1/20/12)		ITE	
PACKAGE	MEMBER	NON-MEMBER	MEMBER	NON-MEMBER	MEMBER	NONMEMBER	
Full	□ \$305	□ \$560	□ \$370	□ \$690	□ \$410	□ \$750	
No Frills	□ \$250	□ \$460	□ \$305	□ \$560	□ \$360	□ \$650	
Friday Only	□ \$215	□ \$380	□ \$245	□ \$440	□ \$270	□ \$470	
Saturday Only	□ \$235	□ \$400	□ \$265	□ \$460	□ \$290	□ \$490	
Student	□ \$100	□ \$135	□ \$100	□ \$135	□ \$100	□ \$135	
Retiree	□ \$125	□ \$125	□ \$135	□ \$135	□ \$165	□ \$165	
Guest/Spouse	□ \$125	□ \$125	□ \$135	□ \$135	□ \$165	□ \$165	
Friday Awards Luncheon Ticket Friday Awards Luncheon Table Reservation (Nonrefundable; includes legislator tables; must have 12 people; see page 26 for details.) Friday Snack Break in Exhibit Hall Saturday Closing Social at the John G. Shedd Aquarium Ticket - Adult/Child							
CONFERENCE PACKAGE/TICKET TOTAL							

PRE-C	ONFERENCE WORKSHOPS - THURSDAY, JANUARY 26, 2012 (Workshop enrollment is lin	nited - REGIS	TER EARLY!)
	N# TITLE	FEE	CEUs
	I - 12:00 PM	<u> </u>	<u> </u>
37	The ABCs of Proposal Writing	□ \$75	□ \$5
101	Choose Your Attitude	□ \$75	□ \$5
210	Multi-Use Trails: Linking Communities Through Cooperative Agreements	□ \$75	□ \$5
301	Something Happened in 2010 and It Changed Your Policies, Buildings, Parks and People	□ \$75	□ \$5
401	Boomerang Marketing Strategies: How to Keep Your Customer Coming	□ \$75	□ \$5
501	When Actions Speak Louder Than Words	□ \$75	□ \$5
601	Communication is a Chocolate Chip Cookie	□ \$75	□ \$5
10:00 A	M - 2:00 PM NEW THIS YEAR!		
20	Parkies: Maintaining Your Community	□ \$89	□ \$5
11:00 A	M - 4:00 PM		
CDS	Career Development Symposium	□ \$89	□ \$5
1:30 PM	- 5:00 PM		
38	Building Strategic Relationships with Corporations and Foundations	□ \$75	□ \$5
39	StrengthsFinder	□ \$75	□ \$5
102	Working the Room: Networking That Works	□ \$75	□ \$5
302	You Hired Your Employee, Now What?	□ \$75	□ \$5
402	101 FREE (And Practically FREE) Ways to Promote Your Parks, Programs, Agency (And Even Yourself)	□ \$75	□ \$5
502	The Impact Movement Difference and Sensory Challenges on the Abilities of People With Autism and Other Disabilities	□ \$75	□ \$5
603	Journey Through Time: Chicago Park District's Humboldt Park	□ \$75	□ \$5
902	InDesign CS5 Tips and Tricks	□ \$75	□ \$5
	PRE CONFERENCE WORKS	SHOP TOTAL	\$
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## IMPORTANT REGISTRATION INFORMATION

#### REGISTRATION FOR CONFERENCE AND ANY PRE-CONFERENCE WORKSHOPS MUST BE COMPLETED AT THE SAME TIME.

CEU FEES - No additional CEU fees for Friday and Saturday sessions and workshops will be charged this year. However, you must request CEUs on your registration so that CEU coupons are generated with your registration materials. CEU fees for pre-conference workshops will be charged a \$5 fee.

FULL - Includes Friday and Saturday sessions and workshops; Admission to the Exhibit Hall; Friday All-Conference Awards Luncheon ticket; Friday Snack Break in Exhibit Hall ticket; Closing General Session; Saturday Closing Social ticket.

NO FRILLS - Includes Friday and Saturday sessions and workshops; Closing General Session; Admission to the Exhibit Hall.

FRIDAY ONLY - Includes Friday sessions and workshops; Admission to the Exhibit Hall.

SATURDAY ONLY - Includes Saturday sessions and workshops; Closing General Session; Saturday Closing Social ticket.

STUDENTS/RETIREES - Includes Friday and Saturday sessions and workshops; Professional Connection; Admission to the Exhibit Hall; Student Luncheon on Friday; Closing General Session.

GUEST/SPOUSE/FAMILY/FRIEND (Must not be affiliated with or employed by any park and recreation agency.) - Includes Friday and Saturday sessions and workshops; Admission to the Exhibit Hall; Closing General Session; Limited number of passes to various museums on a first-come, first-served basis.

#### **PLEASE NOTE:**

- IAPD/IPRA will not invoice agencies or individuals for conference registrations.
- Please complete a separate registration form for each individual registering.
- Participants wishing to change workshops must pay the difference for a higher workshop or forfeit the difference for a lesser workshop.
- Cancellations must be submitted in writing and received by December 2, 2011 in order to receive a refund less a processing fee of \$25. No refunds will be granted for cancellations received after December 2, 2011.
- · Registrations will not be accepted after January 20, 2012; registrations not postmarked or faxed by January 20, 2012 will be returned. However, onsite registration begins at 7:30 am on January 26, 2012.
- ADA Compliance: Please contact Dina at IPRA at dina@ILipra.org, no later than December 9, 2011, if you have any special accessibility/meal requirements.

#### **QUESTIONS:**

Email your guestions to ilparks2012@cteusa.com or call 847-759-4279. Be sure to reference the IAPD/IPRA Conference.







### PROFESSIONAL CONNECTION

Thursday, January 26 5:30 pm - 6:30 pm Regency Ballroom AB, West Tower/Gold Level

### Students and professionals - Join us before the socials begin and get a head start on your networking weekend!

Students, you won't want to miss this great opportunity to network with professionals in the field. A relaxed, social atmosphere will provide an informal setting to inquire and talk with professionals in your area of interest.

**Professionals**, you were a student at one time with quite a few questions. These students are the future professionals in the field, and you can help by sharing your knowledge and experience.

Everyone who attends will enjoy pizza and beverages. Students, get there to fill out your free raffle ticket for great prizes!

#### Simply complete this form and mail or fax a copy to:

Wendy Craven **WDSRA** 116 N. Schmale Rd., Carol Stream, IL 60188 630-681-0962/630-681-1262 (Fax) wendyc@wdsra.com

Fitness



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Со	llege or Organization	1			
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	Administration		Golf		Special Events
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	Aquatics		Marketing/Communications	s 🗆	Teens
	Athletics		Parks/Natural Resources		Therapeutic Recreation
	Building/Parks		Preschool/Tots		Trips
	Facilities		Public Relations		Youth
	Finance		Recreation Programs		Other

Seniors

## 2012 EXHIBITORS

COMPANY	BOOTH#	COMPANY	BOOTH#
3D Design Studio	522	FGM Architects, Inc.	612
A.C.T. Tennis Services	129	FieldTurf	614
A-Awesome Amusements Co.	905	Fitzgerald Lighting &	
Active Network, Communities	340	Maintenance Co., Inc.	600, 601, 602
Adolph Kiefer & Associates	412	Floors Incorporated	436
All Inclusive Rec	236	Fountain Technologies	519, 520
American Red Cross of		Fun Ones, The	247
Greater Chicago	308	Gameworks	733
Ameristar Fence Products	103	Gen Power Inc.	323
Aqua Pure Enterprises, Inc.	534, 536	General ASP	314
Aquatic Development Group	801	George Williams College of Aurora University	410
Banner Sales and Consulting, Inc. Beacon Athletics	630	Gold Medal Products, Co.	313, 315, 414, 416
BEST - Exhibits	404 609	Goodmark Nurseries LLC	711
DEST - EXHIBITS	433	H & E Sod Nursery/Town &	, 11
Bonestroo, now Stantec	228	Country Landscape Supply Co.	608
Bronze Memorial Company	605	H & H Purchasing Service LLC	210
Brusseau Design Group, LLC	626	Haldeman-Homme, Inc.	639
BSN Sports	533	Halogen Supply Company, Inc.	438, 440
Burbach Aquatics, Inc.	705	Harris Computer/MSI/AEK	316
Call One	606	Hazard, Young, Attea & Associates	230
Camosy Construction	322, 324	Henry Bros. Co.	329
Central Sod Farms	811	Hey and Associates, Inc.	231
Challenger Sports	235	HIGH PSI LTD.	727
Chapman and Cutler LLP	121	Hitchcock Design Group	429
Chase Bank		Homer Industries, LLC	425, 427
Chicago Bulls/White Sox	245	Howard L. White & Associates, Inc.	319, 420
Training Academy		I.D. EDGE Inc.	311
Clowning Around/	222	Illinois Association of Park Districts	701
Celebration Authority	720	Illinois Correctional Industries	221
Cody-Braun & Associates, Inc.	010 014	Illinois Department of Central	223
Commercial Recreation	212, 214	Management Services Illinois Metropolitan Investment Fund	638
Specialists, Inc. Connor Sports Flooring	739	Illinois Municipal Retirement Fund	244
Cordogan Clark &	106	Illinois Park and Recreation Association	500
Associates, Inc.	406 540	Illinois Park District Liquid Asset	300
Corporate Construction Services	424	Fund Plus (IPDLAF+)/ PFM Group	502
Counsilman-Hunsaker & Associates	528	INNOVA Disc Golf	633
Crown Trophy	335, 337, 339	Innovative Aquatic Design, LLC	607
Cunningham Associates/Gametime	336	. IPARKS	527, 529
Custom Manufacturing, Inc.	306	IT Augmentation Solutions, Inc.	237
Custom Playgrounds Inc.	531	iZone	712
CXT Inc.	238	Jeff Ellis & Associates, Inc.	632
Dads Against Mosquitoes	328	John Deere Company	719, 721, 723, 725, 820,
Design Perspectives, Inc.	434		822, 824, 826
Dewberry Inc.	421, 423	Keeper Goals	333
Direct Fitness Solutions	215	KI Furniture	229
Doty & Sons Concrete Products	200, 201	Kiefer Specialty Flooring	445, 447
Drop Zone Portable Services, Inc.	104	Knutte and Associates, P.C.	400
ENCAP, Inc.	714	Lake Country Corporation	426
Engineering Resource Associates, Inc.	312	LandTech Landscape Architecture	634 938
Executive Service Corps of Chicago Farnsworth Group, Inc.	240	Let's Go Play, Inc.	930
ramsworth Group, Iffc.			

## 2012 EXHIBITORS

COMPANY	BOOTH#	COMPANY	BOOTH#
Lifeguard Store, The	621	Riddile & Associates Robert Juris & Associates Architects, LTD. Rosetta of Michigan RTH Processing, Inc.	143
Lincoln Equipment, Inc.	343		227
Lohmann Companies	700		610
Lord & Murphy, Inc.	204		321
Lurveys Landscape Supply	446	SCORE Sports	345, 347
Mad Bomber Fireworks Productions	330	Scranton Products	624
Magnum Fitness	728, 730	Shade Creations by Waterloo	628
Maul Paving McGinty Bros., Inc. Lawn &	629	Sidwell Company, The Sievert Electric Service & Sales Company	310 640
Tree Care Medieval Times Dinner & Tournament	225 338	Sikich LLP Single Path Sink Combs Dethlefs	305 904 234
Melrose Pyrotechnics, Inc.	524, 526	Skender Construction	206
Mercury Cruiseline	248	Skills First Soccer	232
Mesirow Financial, Inc.	430	SkyLogix, LLC	226
Midwest Sales Company	344	SlideCare, LLC	709
Midwest Service &		Smart Industry Products, LLC	325
Installation, Inc. (MSI)	936	Soccer Made in America	303
Midwest Transit Equipment	407	Spargo Group, The	119
Mity-Lite, Inc.	304	Spear Corporation	431
Morton Arboretum, The	346	Speer Financial, Inc.	216
Murdock Super-Secur	207	Spohn Ranch, Inc.	211
Musco Lighting, Inc.	616	Sport Court Midwest	613
National Alliance for Youth Sports	209	Sports R Us, Inc.	309
Neptune-Benson, Inc.	738	Sportsfields, Inc.	239
NiceRink	334	SRBL Architects	220
Norwalk Concrete Industries	213	Starfish Aquatics	623
NuToys Leisure Products	519, 521	Starved Rock Lodge	205
Outdoor Movie Mania Palos Sports, Inc. Park District Risk	833 243	Sundek of Illinois, Inc. Tallgrass Restoration, LLC Team REIL, Inc.	219, 320 804 713, 715, 813, 814, 816
Management Agency	409, 411	Technogym USA	631
Park Supply Direct, Inc.	327	Tee Jay Service Company, Inc.	707
ParkPro from Bockyn, LLC	139	Tintype Studio, Inc.	703
Parkreation, Inc.	604	TSS Photography U.S. Arbor Products, Inc.	208
Perfect Turf LLC	834, 836		819
Personalized Awards, Inc.	422	U.S. Tennis Court Construction Company	401
PHN Architects	435	Upland Design, Ltd.	622
Pizzo & Associates, Ltd.	636	US Cellular	734
Planning Resources, Inc.	525	Vermont Systems, Inc. Visual Image Photography, Inc.  Volleyball Pros	530, 532
Playworld Preferred	729, 731, 830, 832		428
PMA Financial Network, Inc.	920		246
Prime Turf, Inc.	326	W.B. Olson, Inc.	523
Primera Engineers Ltd.	233	Water Technology, Inc.	444
Professional Fitness Concepts, Inc. Public Research Group Pulse Design, Inc.	625, 627	Water's Edge Aquatic Design	722
	224	Wild Goose Chase, Inc.	203
	611	Williams Architects, Ltd.	202, 300
R.C. Systems, Inc.	916	W-T Engineering, Inc.	603
Randolph Rose Collection, Inc.	805, 807	Zenon Company	538, 539
Ratio Architects, Inc.	706	ZOPPÈ: An Italian Family Circus	917
Record-A-Hit Entertainment Recreonics, Inc.	413 332		
Reese Recreation Products, Inc. Reinders, Inc. RenoSys Corporation	615, 619, 620 113, 115 708	= Conference S	ponsor

### IAPD/IPRA SOARING TO NEW HEIGHTS CONFERENCE

January 26 - 27, 2012 Hyatt Regency Chicago Riverside Center, East Tower/Purple Level

